

Press Release

Dear Pensioners,

The process of Mustering has been undertaken in the Treasury in the specific month of July, August and September every year and the pensioners are coming to Treasury in huge number and has to wait for long time for mustering. In order to avoid such hardships to pensioners, the stipulated month of July, August and September was relaxed by new procedure and requested to do their mustering by furnishing Digital Life Certificate as detailed below

- Civil pensioners can muster in the month of their retirement
- Family pensioners / Special category Pensioners can muster in the month of commencement of their pension
- Pensioners drawing both Civil and Family Pension (Double Pensioner) can muster in the month of their retirement.

The pensioners those who are unable to muster within the due month of mustering as furnished above, succeeding month of the due month will be allowed as Grace period for mustering.

Further, the pensioner due for mustering in April, May, June shall be mustered in the month of July as a special case for the year 2023-2024 and pensioner those who are due for mustering in the month January, February and March shall be mustered in the month of January, February and March 2024.

However, if the pensioners / Family Pensioners/Special Category Pensioners did not remember their Date of retirement and Date of the Commencement of their pension, they are requested to do their mustering in any month which is convenient to them for the year 2023.

Further message have been sent to the pensioner informing the due month of their mustering by sending SMS to their mobile number and the pensioners are also requested to furnish the PPO Number and Aadhar Number by click the link " Pension Mustering Status" which shows in the Home Page of the www.karuvoolam.tn.gov.in to know their due month of their mustering.

Hence, the Pensioners are requested to do their mustering for the year 2023-23 by furnishing Digital Life Certificate by make use of any one of the following method

I -Digital Life Certificate (DLC) through Jeevan Pramaan Portal:

- a) Pensioners can utilizing the door step services provided by the India Post Payment Bank (IPPB)
- b) Pensioners can utilizing the services of **e-Sevai Centre / Common Service Centers (CSC)**
- c) Pensioners can utilize the Services Pensioner's Associations by make use of biometric device
- d) Pensioners can do their annual mustering by using the Jeevan Pramaan 'face app' through their Android Mobile by staying their home itself.

To submit the Digital Life Certificate (DLC) pensioners have to furnish the following details.

- 1) Aadhaar Number
- 2) Pension Pay Order Number (PPO NO)
- 3) Bank account Number
- 4) Name of the Treasury in which the Pensioners is drawing their Pension.

II - Life Certificate in the prescribed format issued by the officer concerned which has to be send by Post to the Treasury concerned

Pensioners residing in foreign countries

Pensioners residing in foreign countries can download the life certificate form from "www.tn.gov.in/karuvoolam" and get the signature of Indian embassy / Magistrate / Notary Public and send it to the treasuries concerned by Post.

III – Direct Mustering (Physical Appearance) :

Further if the Pensioners are willing for direct mustering then, they can come to concerned Treasuries / Sub Treasuries / Pension Pay Office, Chennai during any one of working day (between 10.00 AM to 2.00 PM) in the respective month of their mustering along with Pension Payment Order, Aadhaar Card, Bank Pass Book.

If the Pensioners having any grievances regarding mustering which may be intimated to Commissionerate of Treasuries and Accounts through Telephone / E-mail.

Commissionerate of Treasuries and Accounts

3rd Floor, Perasiriyar K.Anbazhagan Maaligai, No.571, Chennai-35.

E-Mail address dta.tn@nic.in Toll Free Numbers - 1800 599 5100

1) 9444674662

2) 9444316043

3) 9444574706

Commissioner of Treasuries and Accounts

Note: The above procedure shall be applicable only to the Tamil Nadu State Government pensioners those who are drawing pension through Treasury. It is not applicable to Electricity Board, Local Bodies, Municipality and Corporation Pensioners etc.

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