

**GOVERNMENT OF TAMIL NADU**  
**Civil Supplies and Consumer Protection Department**  
**State Consumer Help Line**  
**Special Telephonic counseling on Purchase of Land and Flats**

The "State Consumer Help Line" functioning in Civil Supplies and Consumer Protection Department, Government of Tamil Nadu provides advice, assistance and counseling to consumer on all kinds of consumer issues through Telephone number 044-28592828 and through its web site [www.consumer.tn.gov.in](http://www.consumer.tn.gov.in). As requested by Consumer Organisations it has been decided to provide guidance or advice through "State Consumer Help Line" regarding consumer problems in specific sector on specific days.

Consumers face numerous problems while purchasing a housing plot, new house or a new flat including cheating, false promises, quality deficiency, etc. wherein consumer rights are mostly affected. In order to safeguard consumers it has become necessary to create awareness regarding the various points of caution to be borne in mind while purchasing a housing plot or a new flat.. In this regard **it has been planned to provide counseling, advice and assistance through State Consumer Help Line for consumer who desire to purchase a new housing plot or a new flat between 10-00 AM and 01-00 PM on 30<sup>th</sup> January 2010.** The consumers who need clarifications towards purchase of land or a flat may contact State Consumer Help Line through telephone number 044-28592828 wherein advice or counseling will be provided by Senior Officials from Chennai Metropolitan Development Authority, Senior Consumer Activists from Consumer Organisations and one Advocate specialised

in the issue. All Consumers are requested to avail the opportunity and to safeguard themselves from any kind of unfair trade activities under “Real Estate”.

It has also been planned to provide telephonic advice or counseling through State Consumer Help Line on specific product or service once in a month.

**COMMISSIONER**

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