



**PUBLIC DEPARTMENT**

**POLICY NOTE**

**2024-2025**

**DEMAND NO.38**

**Thiru.M.K.STALIN**  
**HON'BLE CHIEF MINISTER**

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**Government of Tamil Nadu**  
**2024**



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# **PUBLIC DEPARTMENT**

## **POLICY NOTE 2024-2025**

### **1. INTRODUCTION**

The Public Department is entrusted with the responsibility of looking after the General Administration of the State. The Swearing-in of / Governor, Chief Minister and Ministers; arrangements for the celebration of national functions such as Independence Day and Republic Day; conduct of Collectors, Police and Forest Officers Conference; Establishment matters relating to Chief Minister's Office, Minister's Office, Matters related to officers of Indian Administrative Service and District Revenue Officers; Protocol matters relating to the visit of VVIPs, VIPs and other dignitaries are handled by this Department.

Considering the importance of variety of subjects handled by this department, the Public Department functions under the direct supervision

of the Honourable Chief Minister of the State. This department acts as a co-ordinating department and liaisons with all other departments of the State and also the Union Government.

The Public Department is entitled with the task of maintaining the guest houses, i.e. Tamil Nadu House, New Delhi, Tamilzhagam Guest House, Udhagamandalam, State Guest House, Chepauk, New Guest House, Omandurar, Government Rest House, Chinthadripet, Chennai, Government Estate and the Secretariat Building.

The Public Department handles the subject matter such as law and order problems in the Districts, recruitment of District Judge and High Court Law Officers, the Welfare of Non-Resident Tamils and Sri Lankans and matters relating to safeguarding Human Rights.

The work relating to choosing of Anna Medal and Kottai Ameer Award for Communal Harmony is processed by this Department. This department

sends the recommendations of the State for the Gallantry awards by the Union Government.

The Public Department also takes care of the Ex-servicemen Welfare and acquires land for the Defence projects, apart from lending a supporting role in the recruitment of soldiers.

The Public Department grants pension and implements welfare schemes to the Freedom Fighters and Ex-INA personnel.

Mudhalvarin Mugavari is serving as the light house for everyone across the nook and corner of Tamil Nadu and the public can send their grievances directly to the Honorable Chief Minister for redressal. Mudhalvarin Mugavari is functioning under the able guidance of the Public Department and priority is given to each and every grievance received from the public and is forwarded to the concerned departments for disposing them in a befitting manner.

It is a common practice that important decisions have to be referred to the cabinet meeting and decision will be made after deliberations. Public department coordinates in the conduct of cabinet meetings, preparations of cabinet notes and getting approvals for issue of Government Orders with due sanctions.

The Public Department is responsible for the Implementation of National Security Act, 1980; Conservation of Foreign Exchange and Prevention of Smuggling Activities Act (COFEPOSA), 1974 and the constitution of Inquiry Commissions relating to Law and Order.

Apart from this, all other subjects of special nature not handled by any other department is also handled by this department.



## **2. VISIT OF VIPs/FOREIGN DIGNITARIES TO TAMIL NADU**

The Public Department under protocol section is dealing with the protocol and security arrangements in Tamil Nadu relating to the visits of the Hon'ble President of India, the Hon'ble Vice-President of India, the Hon'ble Prime Minister of India, Foreign Dignitaries in the rank of Heads of Governments, Foreign Ministers, Ambassadors / High Commissioners in India and arranging appointments for Foreign Dignitaries with the Hon'ble Governor, Hon'ble Chief Minister and Chief Secretary to Government with the consent of the Ministry of External Affairs, Government of India.

From April 2023 to March 2024, the number of visits of VVIP to Tamil Nadu are as follows:-

<b>VVIP</b>	<b>No. of visits</b>	
Hon'ble President of India	-	2
Hon'ble Vice President of India	-	2
Hon'ble Prime Minister of India	-	7
Foreign VVIPs	-	5

From April 2023 to March 2024, the number of VVIPs who met the Hon'ble Chief Minister of Tamil Nadu are as follows:-

<b>VVIP</b>	<b>No. of Visits</b>	
Foreign Ambassadors / High Commissioners	-	2
Foreign Minister / Governor	-	3
Consul Generals	-	2
International Organizer	-	1

### **3. NATIONAL FUNCTIONS, DECLARATION OF SPECIAL DAYS AND GENERAL HOLIDAYS; AWARDS**

#### **3.1. National Functions, Special Days and Awards**

Public Department (General-I) is the Nodal Department for organizing the observance of important National Days such as **“Republic Day”** and **“Independence Day”** with requisite patriotic fervour throughout the State. Every year, arrangements are made for the celebration of Republic Day at Marina – Chennai, where the Hon’ble Governor of Tamil Nadu unfurls the National Flag. This is followed by the ceremonial march past and cultural events. Further, arrangements are also made for the celebration of Independence Day, where the Hon’ble Chief Minister hoists the National Flag at the Ramparts of Fort St. George, Secretariat, Chennai.

This Department also arranges for administering pledge on special days declared by

the Government of India such as "**Martyrs' Day**" and special days like "**Social Justice Day**" declared by Government of Tamil Nadu in which the Hon'ble Chief Minister administers the pledge to Hon'ble Ministers, Secretaries to Government and other staff of Secretariat. Further, on the same day, the Hon'ble Chief Minister of Tamil Nadu will confer "Vaikom Award" to one person who has brought about a significant change in the cause of the downtrodden in other States in memory of Thanthai Periyar who went across the border to make a difference. Orders have been issued to observe "**Equality Day**" on April 14 every year, on the Birthday of Dr. B.R. Ambedkar and pledge is administered on that day in all the Government Offices' including Secretariat.

The work relating to the selection of State Awards such as "**Anna Medal for Gallantry**" is also taken up by this Department. Applicants apply through online (**awards.tn.gov.in**) and the

awardees are selected by a selection Committee consisting of Secretaries to Government based on the inputs from the District Collectors.

This department also coordinates and organizes the Collectors / Police / Forest Officers' conference as and when announced by Hon'ble Chief Minister. Last year, Collectors / Police / Forest Officers' conference was chaired by Hon'ble Chief Minister during the month of October 2023.

In addition to the above, recommendations for the Civilian awards given by Government of India such as Padma Vibhushan, Padma Bhushan, Padma Shri, Jeevan Raksha Padak, Ashok Chakra, Keerthi Chakra, Shaurya Chakra, Sardar Patel National Unity Award, Kabeer Puraskar Award for Communal Harmony and Gandhi Peace Prize are forwarded to Government of India through this Department.

### **3.2. Declaration of General Holidays**

In 1957, the Government of India delegated powers to all the State Governments to declare Public Holidays under the Negotiable Instruments Act, 1881 in their respective States. The issuance of notification of Public Holidays under Negotiable Instruments Act, 1881 is declared by this Department.

Government Orders related to the list of public holidays in the State of Tamil Nadu is issued under the Negotiable Instruments Act, 1881 based on the reports received from the following authorities for finalizing the list of holidays:-

The Commissioner, Hindu Religious and Charitable Endowments, the Chief Kazi to Government of Tamil Nadu, the Secretary, Diocese of Madras, Church of South India, the Chancellor, Archdiocese of Madras, Mylapore, Reserve Bank of India, Chennai, Positional

Astronomy Centre India Meteorological Department, Govt. of India, Kolkata, Indian Institute of Astrophysics, Bangalore, the South India Chamber of Commerce and Industry, Chennai and Bhagawan Mahaveer Ahimsa Prachar Sangh, Chennai.

#### **4. STATE GUEST HOUSES**

Public Department manages and controls the State Guest House, Chepauk, New Guest House, Omandurar Government Estate, Government Rest House, Chinthadripet, Chennai, Tamil Nadu Guest House, Udthagamandalam, Vaigai Tamil Nadu House, Podhigai Tamil Nadu House, New Delhi.

##### **4.1. STATE GUEST HOUSE, CHEPAUK, CHENNAI.**

The State Guest House, Chepauk, Chennai was established in the year 1970 with 7 rooms in one block. In the year 1983, it was further

expanded with the construction of an additional building adjacent to the old block. The State Guest House consists of 33 rooms in total, which includes 6 Suite rooms, 11 Deluxe Double bed rooms and 16 Standard Single bed rooms. Presently the Renovation work is going on. The Reception Officer (Joint State Protocol Officer) is the administrative controller of the State Guest House, Chepauk, Chennai.

#### **4.2 NEW GUEST HOUSE, OMANDURAR GOVERNMENT ESTATE, CHENNAI.**

The New Guest House, Omandurar Government Estate was constructed in the year 2018. It has 40 Deluxe Double bed rooms, 4 mini Conference Halls, 1 large Conference Hall, 1 dining hall and a Gym. The Reception Officer (Joint State Protocol Officer) is the administrative controller of the New Guest House, Omandurar Government Estate, Chennai.



The reservation of the rooms for the State Guests and Paying Guests in the State Guest House, Chepauk and New Guest House, Omandurar Government Estate are made completely online ([www.sgh.tn.gov.in](http://www.sgh.tn.gov.in))

#### **4.3. GOVERNMENT REST HOUSE, CHINTHADRIPET, CHENNAI.**

The Government Rest House, Chinthadripet was established in 1981 with 25 rooms for the stay of junior level Government Officers, who are visiting Chennai on official purpose. It was demolished in February, 2021 and a new building was constructed and inaugurated on 21.02.2024 by the Hon'ble Chief Minister of Tamil Nadu. Now this guest house has 55 Rooms and 4 Suites with supporting Dining Halls, Kitchens and Office Room.

## **4.4.STATE GUESTS AND PAYING GUESTS:**

### **4.4.1 STATE GUESTS**

The VVIPs and VIPs such as Hon'ble President of India, Hon'ble Vice-President of India, Hon'ble Prime Minister of India, Hon'ble Chief Justice of India, Supreme Court, Hon'ble Governors of other States, Former President of India, Former Vice-President of India, Former Prime Minister of India, Speaker and Deputy Speaker of Lok Sabha, Union Ministers, Leader of Opposition in Lok Sabha and Rajya Sabha, Chief Minister and Ministers of other States, Deputy Chairman, Niti Aayog, Speakers and Deputy Speakers of Legislative Assemblies of other States, Comptroller and Auditor General of India, Chairman/ Members of various Commissions appointed by the Union Government, Foreign Dignitaries, Hon'ble Judges of Supreme Court and High Courts, Secretaries from Union Government, who are visiting Tamil Nadu are treated as State

Guests and they are extended with the State Guest facilities such as reception, boarding and lodging at Government Guest Houses, Medical service, Telephone charges, Transportation and Security arrangements. The Security will be provided as per the scale, fixed by the Ministry of Home Affairs, Government of India.

#### **4.4.2 Paying Guests;**

As per protocol manual, visitors not coming under the category of State Guests are being treated as Paying Guests. Boarding and Transportation are being provided to them in the Government Guest Houses on payment basis.

#### **4.5. Tamizhagam Government Guest House, Udhagamandalam**

The Tamizhagam Government Guest House, Udhagamandalam, which was known as "Arranmore Palace" belonged to His Highness of the Maharaja Jodhpur. The Palace was built up during the year 1925. The Government of Tamil

Nadu has purchased the Palace from the Maharaja of Jodhpur at the cost of Rs.5.5 lakh and taken over possessions on 28.12.1958. The Tamizhagam Guest House, Udhagamandalam is situated amidst of Sylvan surroundings at a distance of 2.8 kms away from the Udhagamandalam Railway station and Central Bus Stand.

2. The Palace consists of beautiful and spacious buildings, beautiful gardens and trees. The total area of the Guest House is 36 acres. The garden is maintained by the Horticulture Department.

3. The Primary Objective of the purchase of this Palace by the Government of Tamil Nadu was to provide accommodation to VVIP'S, State Cabinet Ministers, Tamil Nadu Government Officials and Officials of the State Autonomous bodies who visit Udhagamandalam on Official Duty. The high dignitaries and officials are

charged at concessional rates with subsidy from the Government of Tamil Nadu. The Chief Justice and Judges of Tamil Nadu and various States High Courts also stay in this Guest House.

4. The Deputy Secretary to Government, Public (Protocol) Department, Chennai approves the room reservations/booking of the Guest House.

### **DETAILS OF ACCOMMODATION AVAILABLE**

<b>Sl. No.</b>	<b>ROOM DETAILS</b>	<b>NO. OF ROOMS</b>	<b>NO. OF BEDS</b>
<b>1.</b>	<b>Suite</b>	<b>18</b>	<b>38</b>
<b>2.</b>	<b>Rooms</b>	<b>20</b>	<b>(14x2=28)+(6x4=24) = 52</b>
<b>3.</b>	<b>Dormitory</b>	<b>2</b>	<b>16</b>
	<b>Total</b>	<b>40</b>	<b>106</b>

### **Statistics on visit Handled (01.04.2023 to 31.03.2024)**

a.	Visit of State Guests	-	1
b.	Total No. of Paying Guest	-	5855

A beautiful Conference Hall with seating capacity of 200 persons and Mini Hall with seating capacity of 30 persons are available in this Guest House. Various Legislative Assembly Committee review meetings and seminars are being conducted in this Conference Hall. All the rooms are provided with intercom facilities.

#### **4.6. Tamil Nadu House, New Delhi**

Tamil Nadu House is a prestigious State Guest House of the Government of Tamil Nadu in the diplomatic area of Chanakyapuri, New Delhi. The Tamil Nadu House in No.6, Kautilya Marg, was constructed in the year 1962 on an extent of land measuring 1.757 acres. An Additional Guest House has been constructed in a land about 1.96 acres at No.9, Tikendrajit Marg, Chanakyapuri, New Delhi which is functional from 16.09.2004. They are called as "VAIGAI TAMIL NADU ILLAM" and "PODHIGAI TAMIL NADU ILLAM" respectively.

2. The Tamil Nadu House provides boarding, lodging and transport facilities to the Hon'ble Governor, Hon'ble Chief Minister, Hon'ble Chief Justice of High court of Madras and other Madras High Court Judges, Hon'ble Ministers, Public Representatives, officials of the State Government and Central Government and other Guests as per the extant rules. The overall control of Tamil Nadu House, New Delhi including reservation is vested with the Chief Secretary to Government, Public Department. The Principal Resident Commissioner oversees the administration and functioning of Tamil Nadu House under the overall control of the Public Department.

### **SPECIAL REPRESENTATIVE FOR THE GOVERNMENT OF TAMIL NADU:-**

The Special Representative for Government of Tamil Nadu in Tamil Nadu House at New Delhi will liaise between the State and the Centre. He may also represents the State Ministers in the

meetings held in New Delhi, when they are not in a position to participate and communicate the views of the State Government.

**FACILITIES AND SERVICES AVAILABLE IN  
TAMIL NADU HOUSE, NEW DELHI:-**

1. Boarding and Lodging facilities.
2. Arrangement of transportation for entitled guests.
3. Business Centre, Conference Hall with Audio and Visual System and Video Conferencing facility.
4. Free Wireless (Wi-Fi) with Internet Access facilities in all the rooms.
5. Auditorium at Podhigai-Tamil Nadu House with a seating capacity of 90 seats provided with Digital Cinema Technology and modern audio-visual equipments.



6. A web site has been created for Tamil Nadu House as <https://tnhouse.tn.gov.in>
7. A centralized software by the name Proposals and Projects Monitoring System (PPMS) has been developed to monitor and follow up the proposal to the Government of India from various department of the Government of Tamil Nadu <https://tnhouse.tn.gov.in/ppms>.

Tamil Nadu House is administrated by different wings such as:-

- i. Reception wing
- ii. Catering wing
- iii. Housekeeping wing
- iv. Engineering wing
- v. Establishment wing
- vi. Finance wing
- vii. Liaison wing

## **LEGAL CELL:**

The Government in Home Department, Chennai have formed a Legal Cell in Tamil Nadu House and handles the cases of the State Government before the Supreme Court of India, National Green Tribunal, other Courts, Tribunals and authorities with Advocates on Record (AOR) and New Delhi based Additional Advocate Generals (AAG)

## **HOUSE OF TAMIL CULTURE:**

More than 10 lakh Tamil People resides in Delhi National Capital Region, and in order to propagate Tamil culture and heritage among the Delhiites, a House of Tamil Culture was established in Tamil Nadu House, New Delhi since 1983.

## **Cultural and Outreach activities conducted by Tamil Nadu House, New Delhi**

### **(i) Pongal Festival:**

The Tamil Nadu House, New Delhi is conducting "Kalai Vizha" (Tamil Cultural festival) such as Pongal Festival since 1983 and officially from 2009 to propagate Tamil heritage and the richness of Tamil Art and Culture in Delhi National Capital Region in Tamil Nadu House, New Delhi.

### **(ii) Tamil Cultural Class:**

Based on the Memorandum of Understanding agreement made with Tamil University, Thanjavur, Tamil Nadu signed by the Principal Resident Commissioner, Tamil Nadu House, New Delhi and the Vice Chancellor of Tamil University, the cultural classes such as Tamil Language, Tamil Music (Vocal) and Bharathanatyam are being conducted.

### **iii) Drawing Workshop:**

The House of Tamil Culture is conducting a free Drawing Workshop during school vacation /

holidays with the support of the Government Fine Arts College, Chennai through the Directorate of Arts and Culture Department, Chennai. Participant certificate are issued.

**Allotment of Land for the construction of Additional Guest House (3<sup>rd</sup> Guest House) for Tamil Nadu House.**

The Delhi Development Authority (DDA) have allotted a plot of land at Dwarka, New Delhi measuring 3197.58 sqm on perpetual lease hold basis for the construction of Additional Guest House (3<sup>rd</sup> Guest House) at the premium cost of Rs.25,19,33,739/- as non-recurring expenditure and annual recurring Ground rent of Rs.62,98,342/-.

The Government Orders for the Administrative and Financial Sanction for the premium payment and Annual Ground rent have been accorded vide G.O. (Ms.) No.689, Public (General-II) Department, dated 20.10.2022 and

G.O. (Ms.) No.737, Public (General-II) Department, dated 02.11.2022.

### **Re-development of Vaigai Tamil Nadu House**

The Hon'ble Chief Minister inspected the Vaigai Tamil Nadu Illam and had a review meeting during his visit to New Delhi on 18.06.2021. In the review meeting, after detailed deliberation it was proposed to take up Comprehensive Redevelopment of Vaigai Tamil Nadu Illam over the complete area of the land of Vaigai-Illam by demolishing all the existing unsound old structures.

Accordingly, in the G.O.(Ms.). No.512, Public (General - II) Department dated 18.08.2023, Government have accorded Administrative Sanction for Rs.257.00 Crore towards Redevelopment of Vaigai Tamil Nadu Illam of Tamil Nadu House, New Delhi. The proposed redevelopment projects consisting of following blocks:-

<b>Sl. No.</b>	<b>Block</b>	<b>No of Floors</b>	<b>Total Plinth Area</b>	<b>Estimate Cost (Rs.)</b>
1	VVIP Block	Three Basement Level + Ground + 6 Upper Floors	8278.00 Sq.m. (or) 89,071 Sq.ft.	Rs.96.52 Crore
2	Guest House Block	Three Basement Levels + Ground + 6 Upper Floors	11628.00 Sq.m. (or) 1,25,118 Sq.ft.	Rs.93.60 Crore
3	Staff Quarters Block	Three Basement + Stilt + 7 Upper Floors	8032.32 Sq.m. (or) 86,428 Sq.ft.	Rs.66.88 Crore
<b>Total Project Cost</b>				<b>Rs.257.00 Crore</b>

## **5. FOREIGNERS**

### **5.1. Foreigners Act, 1946**

Foreigners indulging in illegal activities, violation of Visa Rules, on release from prison, are housed in the Special Camp, Tiruchirappalli as per the rule provisions of the Foreigners Act, 1946 and action is taken to deport them from India, as

per the powers conferred by the Government of India to the State Governments.

During the period from 1<sup>st</sup> April 2023 to 31<sup>st</sup> March 2024, a total of 97 foreigners have been deported to their motherland.

## **5.2. GRANT OF LONG TERM VISA AND RE-ENTRY FACILITY (RETURN VISA) TO PAKISTANI NATIONALS**

Extension of Long Term Visa to Pakistani Nationals living in India and Re-entry facility to Pakistani Nationals who wish to visit their motherland and return, are granted by the State Government through the Immigration Visa Foreigners Registration Tracking (IVFRT) Portal, as per the Visa Manual.

## **5.3. WAIVER OF VISA FEES AND OVERSTAY PENALTY TO SRI LANKAN TAMILS**

Visa fees and overstay penalty to be paid by Sri Lankan Tamils who had arrived in Tamil

Nadu before 09.01.2015 and presently opting to return voluntarily, are waived based on the recommendation of the Committee constituted by the Government of India, on a case to case basis.

From 1<sup>st</sup> April, 2023 to 31<sup>st</sup> March, 2024, a sum of Rs.62,71,200/- has been waived towards visa fee and overstay penalty to 71 Sri Lankan Tamils to return back to Sri Lanka.

#### **5.4. AUTHENTICATION/APOSTILLE OF CERTIFICATES THROUGH "E-SANAD" PORTAL**

A Portal named "e-Sanad" (<http://esanad.nic.in>) has been developed by Ministry of External Affairs with a vision to provide contactless and paperless attestation tool. The Government Departments, Autonomous bodies, District Collectorates, Universities and other National Educational Institutions in Tamil Nadu have been integrated through National



Informatics Centre so as to enable the applicants who wish to apply for studies / work abroad / family reunion etc., to submit their certificates to the embassy concerned and get authenticated by the State Government and apostilled by the Union Government.

From 1<sup>st</sup> April, 2023 to 31<sup>st</sup> March, 2024, 14,264 documents are verified and certified.

## **6. MUDHALVARIN MUGAVARI DEPARTMENT**

This Government accords highest priority to redress the grievances of the general public. A new department called "Mudhalvarin Mugavari" was formed by the Hon'ble Chief Minister on 03.11.2021, to bring all organizations involved in grievances redressal under one roof strengthening the grievance redressal system.

Petitions received from the public are considered by this Department with due care and disposed appropriately. The Hon'ble Chief Minister

under his direct supervision, conducts periodic review meetings and ensures immediate action regarding the disposal of the petitions. Further, all the petitions received are monitored for ensuring effective disposal by the District Level Officers through monthly review meetings. The Secretaries and heads of departments at the State level and the Collectors in the District level review the performance, both in terms of speedy disposal and qualitative disposal from time to time. The same is being reviewed in the "All Secretaries meetings" held every month under the Chairmanship of the Chief Secretary to the Government.

In order to assess the quality of response on the action taken by the department, CM Helpline centres and Quality monitoring cells have been established at the district level in District Collectorates. Further, the District Collectors / District level officers / department

heads also reach out to the petitioners on specific petitions received by their department, either in person or over phone and check whether the grievances are redressed properly.

Details of petitions received and disposed of in this department from 07.05.2021 to 31.05.2024 are as follows:-

<b>S. No</b>	<b>Date</b>	<b>Number of petitions received</b>	<b>Number of petitions disposed of</b>
1.	07.05.2021 to 31.05.2024	<b>27,30,620</b>	<b>26,84,834</b>

### **6.1. 'Makkaludan Mudhalvar' Scheme**

The Hon'ble Chief Minister has launched a new programme called 'Makkaludan Mudhalvar' as another milestone initiative to enhance the services rendered by the Government officials to the public.

Even though most of the basic services are being provided online without the need for the public to visit Government offices, a new scheme called "Makkaludan Mudhalvar" has been launched through which people at grassroots level will be able to easily access services, in order to address the difficulties faced by people in accessing certain government services such as lack of clarity about the procedures to be followed, delays in direct delivery of services, uploading necessary documents, difficulties in knowing the practical aspects and lack of understanding in using technology. Under this scheme, camps have been set up in all urban and rural Local Government wards, Village Panchayats, Municipal Corporations, Municipalities, Town Panchayats, Village Panchayats adjacent to the urban areas and rural areas since 18.12.2023 and petitions related to 13 Government Departments which are frequently accessed by the public have been collected and

disposed within 30 days under the direct supervision of the Hon'ble Chief Minister. This Department is actively working towards taking prompt action on the petitions received and ensure appropriate redressal. Under this scheme, so far 8.74 lakhs petitions have been resolved.

After the overwhelming success of the "Makkaludan Mudhalvar" Scheme in urban areas, the scheme is now proposed to be extended to the rural areas from July 2024. Services of 15 Government departments that are more accessed by the public in rural areas have been identified for the scheme, with an objective to make government services readily available to rural residents.

## **6.2. "Neengal Nalamaa" Scheme**

The Hon'ble Chief Minister gives special importance to the public grievances also emphasizes the fact that it is the responsibility of each and every Department to ensure whether

the schemes and services of Government reach the general public in right time.

In this way, a new Scheme "Neengal Nalamaa" is implemented with a view to ensure whether all welfare schemes reach the right people in time and to reduce the gap between the public and Government by collecting the views / feedback from them. In this way, reaching out the benefits of the welfare schemes to the beneficiaries are not only ensured, but also the quality of service delivery is also upgraded. An exclusive website is designed for use by the Hon'ble Chief Minister, all Ministers, Chief Secretary to Government and all Secretaries to Government, Director General of Police, Heads of Department and Additional Director General of Police, District Collectors, Superintendent of Police, Commissioners of Police. Further, a Manual containing the details of Government

schemes is also uploaded for the benefit of the general public.

The Hon'ble Chief Minister launched this new scheme "Neengal Nalamaa" on 06.03.2024 by interacting with the general public over phone to get the views/feedback of welfare schemes from the beneficiaries. Subsequent to this, the Hon'ble Chief Minister of Tamil Nadu again interacted with multiple beneficiaries on 16.03.2024 to get their views/feedback.

This Department considers all the petitions received from the public diligently and disposes them in an appropriate manner, to what they are legally entitled to and if rejected proper reasons are stated and makes all necessary efforts to resolve them quickly and properly.

## **7. DEPARTMENT OF EX-SERVICEMEN'S WELFARE**

Tamil Nadu Government is providing grants and financial assistance through various welfare schemes to help the Ex-servicemen and their family members with the aim of ensuring the welfare of the veterans who had worked tirelessly to ensure the security of our nation.

### **7.1. Tamil Nadu State Soldiers', Sailors' and Airmen's Board**

The Madras Soldiers Board was constituted first in the year in 1919 to honour the services of Soldiers', Sailors' and Airmen's Forces and to protect the welfare of the retired soldiers. After the requirements were over, it was abolished in 1930. Again in 1943, Madras Provincial Soldiers', Sailors' and Airmen's Board was established and the old Madras Soldiers' Board was absorbed. In 1956, it was renamed as Madras State Soldiers', Sailors' and Airmen's Board and later in 1969 it



was further renamed as "Tamil Nadu State Soldiers', Sailors' and Airmen's Board". The Board is patronized by the Hon'ble Governor and headed by the Hon'ble Minister for Ex-Servicemen Welfare.

## **7.2. Directorate of Ex-Servicemen's Welfare**

The Directorate of Ex-Servicemen's Welfare is entrusted with the responsibility of executing the policies and schemes evolved by the Government to support the Ex-Servicemen and the families of the deceased Indian Soldiers. In 1974, Tamil Nadu Soldiers', Sailors' and Airmen's Board and Madras Amalgamated Fund Office were merged and the Directorate of Ex-Servicemen's Welfare was established under the administrative control of the Social Welfare Department. In the year 1976, the Directorate of Ex-Servicemen's Welfare was brought under the administrative control of the Public Department.

The administrative expenses of running the department are being jointly incurred by the Union Government and the State Government in the ratio of 60:40.

Every year, almost 2,500 soldiers of Tamil Nadu retire from the Armed Forces. Up to this year 1,83,602 persons, including 1,25,550 Ex-Servicemen and 58,052 Widows have registered in the Directorate of Ex-Servicemen's Welfare.

The requests and claims of Ex-Servicemen and their dependents are being addressed through the District Offices of Ex-Servicemen Welfare which functions under the chairmanship of the District Collector.

### **7.3. Major Welfare Schemes / Financial assistances of the Department of Ex-Servicemen's Welfare:-**

#### **7.3.1. Monetary grants to the recipients of Gallantry Awards / Distinguished Service Medals**

Monetary grant is sanctioned to the recipients of Gallantry Awards and Distinguished Services Medals by the Government of Tamil Nadu. During the period from April 2023 to March 2024, monetary grant of Rs.5.80 Lakhs has been sanctioned to 14 Gallantry Award and Distinguished Services medal winners. Further, an amount of Rs.4000/- for each Distinguished Service Medal winner totaling to a sum of Rs.1,52,000/- has been sanctioned to 38 soldiers from Territorial Army. The monetary grants that are offered to the recipients of Gallantry awards / Distinguished Service medals in Armed Forces

hailing from Tamil Nadu have been increased to 4 times from 19.04.2023.

### **7.3.2. Ex-Gratia to Battle Casualties**

Recognizing the valour and supreme sacrifice made by the personnel of the Armed Forces in guarding our Nation, the Government of Tamil Nadu pays Ex-Gratia upto Rs.40 lakh to the Next of Kin of Armed Forces personnel hailing from Tamil Nadu who are killed in war / war like operations. This has also been extended to all paramilitary personnel belonging to Tamil Nadu. An amount of Rs.40 lakh was disbursed to Two legal heirs of the deceased Servicemen, during the period from April 2023 to March 2024.

### **7.3.3. War Service Incentive**

An one time monetary grant of Rs.20,000/- and Silver Medal are given to honour the parents who have sent their only son / daughter to serve in the Armed Forces and an amount of Rs.25,000/- and a silver medal is given to the

parents who have sent more than one son / daughter to serve in the Armed Forces. During the period from April 2023 to March 2024, a sum of Rs.14.19 Lakhs was given to 59 parents.

#### **7.3.4. Lumpsum grant to the wards of Ex-Servicemen who join in the Armed Forces**

Lumpsum grant is sanctioned to the wards of Ex-Servicemen, so as to motivate them to join the Armed Forces and to meet out the contingent expenditure required during the period of training as detailed below :-

- i.** Lumpsum grant of **Rs 1,00,000/-** To the wards of Ex-Servicemen who have been selected as Permanent Commissioned Officers in National Defence Academy/ Indian Military Academy/ Naval Academy/ Air Force Academy.

- ii. Lumpsum grant of **Rs 50,000/-** To the wards of Ex-Servicemen who have been selected as Short Service Commissioned Officers of Armed Forces.
- iii. Lumpsum grant of **Rs 25,000/-** To the wards of Ex-Servicemen who have been selected as Junior Commissioned Officers and Other Ranks of Armed Forces.

During the period from April 2023 to March 2024, an amount of Rs.8.75 Lakhs has been disbursed to 16 wards of Ex-Servicemen.

### **7.3.5. Appointment on Compassionate Grounds**

Appointments on compassionate ground are made to the legal heirs of Armed Forces personnel who died in service or killed in action. During the period from April 2023 to March 2024, Nine dependents were given appointment on Compassionate Grounds by the State Government.

### **7.3.6. Re-employment opportunities**

Since Ex-Servicemen retire from defence service at a relatively younger age and have several years of active working life left, the Government have provided reservation in employment in Government of Tamil Nadu / Quasi Government organisations, as follows :-

<b>Sl. No</b>	<b>Category</b>	<b>Percentage of Reservation</b>
1.	Vacancies under Group "C" Category	5%
2.	Vacancies under Basic Services in Government and Quasi Government Organisations	10%
3.	Vacancies for the post of Forest Guards	10%
4.	Vacancies for the post of Forest Watchers	5%

5.	Vacancies for the post of Lascars, Drivers and Night Watchmen in Offices of National Cadet Corps	25%
6.	Vacancies under Group "C" category in Tamil Nadu Uniformed Services	5%
7.	Livestock Inspector	5%

During the period from April 2023 to March 2024, 150 Ex-Servicemen were given appointment in Group 'C' Category and 25 persons in Group 'D' Category in the Government / Quasi Government Organisations in the State.

### **7.3.7. Reservations in Educational Institutions**

Reservation for Children of Ex-Servicemen in Higher Education (Including Medical /



Engineering Courses) is provided in various Educational Institutions as detailed below:-

<b>Sl. No.</b>	<b>Educational Course</b>	<b>No of Seats / Percentage of Reservation</b>
1	BE (General) (Anna University)	150
2	BE (Lateral Entry) (Anna University)	15
3	MBBS	10
4	BDS	1
5	B.Pharm.	1
6	<b><u>D.Pharm</u></b> Madurai	4
	Coimbatore	2
	Tanjavur	2
7	B.Sc (Nursing)	4
8	Dip in Nursing	57
9	B.P.T	1
10	<b><u>Indian Medicine</u></b>	
	B.S.M.S.	1
	B.A.M.S.	1
	B.U.M.S.	1

	B.H.M.S.	1
	B.Y.N.S.	2
11	<b><u>B.Ed (Bachelor of Education)</u></b>	
	In each Government and Aided Institution	1
	Annamalai University	2
	Alagappa University	1
	Avinasilingam University	1
12	D.T.Ed (Diploma in Teacher Education)	3 seats in each Institute
13	B.Sc (Agri)	6
14	B.Sc (Horti)	1
15	B.E (Agri)	1
16	ITI (Industrial Training Insitute)	5 seats in each ITI
17	Polytechnic	80
18	College of Arts and Crafts	4
19	B.V.Sc & AH	2
20	B.F.Sc	1
21	B.Tech (FPT)	1
22	UG Course	6 seats in each college
		2 seats in each

		college having more than 2 branches
23	Part Time Polytechnic(In each part time college)	1
24	B.L. 3/5 year course	1 percent
25	B.A. B.L (Hons) (in Dr. Ambedkar Govt. Law College, Chennai)	1 percent

### **7.3.8. Dual Family Pension**

The Legal heirs of retired Ex-Servicemen who served in the Government of Tamil Nadu through re-employment in civil duty are being provided with Dual Family Pension , one Military Pension and other as Family pension for civil duty. Till now 129 family pensioners are being given dual family pensions.

### **7.3.9 Equation of 15 years of Army Service to Graduation**

The Government have ordered that a Matriculate Ex-Servicemen (which term includes

an Ex-Servicemen who has obtained the Indian Army Special Certificate of Education or the corresponding Certificate issued by Navy / Air Force) who have rendered 15 years of service in the Armed Forces shall be considered eligible for re-employment to the Group 'C' posts for which the essential qualification prescribed is Graduation.

### **7.3.10. Temple Protection Force**

The Temple Protection Force has been set up to protect the priceless idols, jewels, hundi collection and other valuables in Tamil Nadu Temples. For this, 1060 Ex-Servicemen have been deployed in Temple Protection work at a consolidated pay of Rs.7,300/- per month.

### **7.3.11. Deployment during Elections**

Ex-Servicemen are deployed in Election duty during the elections to assist the Police on security duty during the Parliamentary / Legislative / Local body Elections. During this year

Election, about 10,000 Ex-Servicemen were deployed for election duty based on their individual willingness with duty remuneration.

### **7.3.12. Armed Forces Flag Day Fund**

Armed Forces Flag Day Fund is governed by the Tamil Nadu Flag Day Standing Committee chaired by the Hon'ble Governor. The Hon'ble Minister for Ex-Servicemen Welfare is the Vice-Chairman of this committee. Flag Day fund is being collected and utilized to provide funds to the Ex-Servicemen for marriage, business, housing and medical related grants, education development fund for children and for training programs. Flag Day fund is collected every year from 7<sup>th</sup> December to 6<sup>th</sup> December of the subsequent year. The amount collected through Flag Day Fund is being utilized for implementing the welfare assistance schemes to the Ex-Servicemen and their dependents through two welfare funds namely Tamil Nadu Ex-Services

Personnel Benevolent Fund and Amalgamated Fund. The collection of Flag day fund has been made completely online (<https://flagday.tn.gov.in>) from the current year.

5% of the Flag Day Fund Collection is shared with the Amalgamated Fund and the remaining 95% amount is shared with the Tamil Nadu Ex-Services Personnel Benevolent Fund. In the Flag Day year 2022 (From 07.12.2022 to 06.12.2023) an amount of Rs.59.61 Crore was collected. For the Flag Day year 2023 (From 07.12.2023 to 14.06.2024) an amount of Rs.13.30 Crore (20.69%) has been collected. Exemption has been granted under section 80 G(5) (vi) of the Income Tax Act, 1961 for the donations made to the Armed Forces Flag Day Fund.

Flag Day Brochure comprising comprehensive details on all the welfare schemes and grants for Ex-Servicemen is published every

year and disseminated by different modes, so as to reach all the Ex-servicemen and their dependents.

### **7.3.13. Tamil Nadu Ex-services Personnel Benevolent Fund**

Tamil Nadu Soldiers', Sailors' and Airmen's Board is headed by Hon'ble Minister for Ex-Servicemen's Welfare. This Board is patronized by Hon'ble Governor. The Chief Secretary is the Vice-Chairman. The Union / State Government officials are members of this Board.

The Tamil Nadu Ex-Servicemen Finance Committee, a Sub-Committee of Tamil Nadu Soldiers', Sailors' and Airmen's Board is headed by the Additional Secretary to Government, Public Department / Ex-Officio Director of the Ex-Servicemen Welfare.

Armed Forces Flag Day Collection, interest from Fixed Deposits and License fee from assets are the sources of this Fund.

Tamil Nadu Ex-Services Personnel Benevolent Fund provides World War II assistance, lifetime monthly financial assistance, various types of medical assistances, marriage grant, financial assistance for prosthetics equipment and funeral expenses to Ex-Servicemen and their widows.

**Details of Financial Assistance rendered from Tamil Nadu Ex-Services Personnel Benevolent Fund :- (01.04.2023 to 29.02.2024)**

**(a) Monthly Financial Assistance**

Sl. No.	Name of the Financial Assistance	Monthly Grant (in Rs.)	No. of Beneficiaries	Amount (in Rs.) (including arrears)
1.	World War II (Veterans) Financial Assistance	10,000	33	35,00,000/-



2.	World War (Widows) Financial Assistance	4,000	1816	8,70,48,000/-
3.	Old Age Grant to Ex-Servicemen and their widows	4,000	986	5,07,91,000/-
4.	Leprosy / Tuberculosis Relief Financial Assistance / Differently Abled/ Dwarf Financial Assistance	5,000	230	1,41,03,500/-
5.	Paralysis Relief Financial Assistance / Blind Relief Financial Assistance / Cancer Relief Financial Assistances and Mentally Retarded Child Relief Financial Assistance / Mentally affected spouse of	7,000	1057	9,26,29,000/-

	Ex-Servicemen, widows relief Financial Assistance.			
<b>Total</b>			<b>4122</b>	<b>24,80,71,500/-</b>

### **(b) Other Financial Assistance**

<b>Sl. No.</b>	<b>Name of the Financial Assistance</b>	<b>One time grant (in Rs.)</b>	<b>No. of Beneficiaries</b>	<b>With ArrearAmount (in Rs.)</b>
1.	Marriage Grant (Two Daughters)	25,000/-	344	86,08,000/-
2.	Funeral Grant (Ex-Servicemen)	10,000/-	2008	2,00,80,000/-
3.	Funeral Grant (Widow)	7,000/-	719	50,33,000/-
4.	Lump sum grant for Artificial limb / spectacles grant	-	2753	98,55,116/-
5.	Home loan subsidy, House Tax reimbursement, pre employment training , etc.,	-	18	18,00,000/-
6.	Nimmathi Illam and Paraplegic Rehabilitation Centre, Pune expenditure	-	7	5,08,000/-
<b>Total</b>			<b>5849</b>	<b>4,58,84,116/-</b>
<b>Grant Total (a + b)</b>			<b>9971</b>	<b>29,39,55,616/-</b>

During the period from April 2023 to March 2024, a sum of Rs.29.39 Crore has been disbursed for various financial assistance and grants from the fund to 9,971 Ex-Servicemen and their dependents.

#### **7.4. Army Recruitment Rally**

An amount of Rs.30 lakh is being provided from the Tamil Nadu Ex-Services Personnel Benevolent Fund for Five rallies at the rate of Rs.Six lakh per rally per annum for the expenses incurred by the District administration for the Army Recruitment rally. In this regard, an expenditure of Rs.18 lakh has been made for the three Agnibadh (Krishnagiri, Cuddalore & Perambalur) army recruitment rallies held this year.

### **7.5. Skill Development Training for Ex-Servicemen and dependants**

Tailoring / embroidery training to the dependents of Ex-Servicemen at office of the Ex-Servicemen's welfare, Krishnagiri are imparted through TamilNadu Skill Development Corporation for the period from 03.07.2023 to 15.11.2023, 26 beneficiaries have benefited under this scheme. A sum of Rs.2,97,540/- (Rupees Two lakhs ninety seven thousand five hundred and forty only) was disbursed as the training cost.

### **7.6. Stipend for those who have passed Typewriting / Shorthand Training**

The details of stipend for Ex-Servicemen and their dependents for those who have passed technical training such as typewriting and shorthand;

1.	Tamil and English Typewriting (Lower Grade)	Rs.3,000/-
2.	Tamil and English	Rs.5,000/-

	Typewriting (Higher Grade)	
3.	Tamil and English Shorthand and Typewriting (Lower Grade)	Rs.7,000/-
4.	Tamil and English Shorthand and typewriting (Higher Grade)	Rs.10,000/-

During the period from April 2023 to March 2024, a sum of Rs.78,000 was given to 14 beneficiaries.

### **7.7. Home loan Subsidy**

An amount of Rs.One lakh is being provided as subsidy for the loan amount availed for construction / purchase of house to the Ex-Servicemen and their widows (up to Havildar rank). During the period from April 2023 to March 2024, a sum of Rs.18 Lakhs was sanctioned to 18 beneficiaries.

## **7.8. Jawans Bhavan / District Ex-Services Centre/Directorate of Ex-Servicemen's Welfare Complex**

11 Jawans Bhavans, 17 District Ex-Services Centre and one Directorate of Ex-Servicemen's Welfare Complex have been constructed from the Tamil Nadu Ex-Services Personnel Benevolent Fund, to raise funds for the welfare schemes. The revenue generated from these assets are credited to the benevolent fund.

During the period from April 2023 to March 2024, a sum of Rs.3.10 Crores has been earned from these assets.

## **7.9. e-Governance Project**

All documents of Ex-Servicemen and their Widows have been digitized and uploaded. Under this scheme, registering, issuance of Identity Card, Dependency Certificate to the wards of Ex-Servicemen for College admission and registration

of Ex-Servicemen for employment have also been made online through e-Governance. Application for claiming the educational stipends under amalgamated funds for the Ex-Servicemen and their dependents has been facilitated through Online. (<https://www.exwel.tn.gov.in>)

### **7.10. Amalgamated fund**

Amalgamated Fund is managed by the State Managing Committee headed by the Hon'ble Governor. The Hon'ble Minister for Ex-Servicemen's Welfare, Chief Secretary and Commander-in-Chief of the Southern Region are the Vice Chairmen of the Committee. The Standing Sub Committee of the Amalgamated Fund functions under the Chairmanship of the Chief Secretary to Government.

Various Grants to the next of kin of those killed and disabled in war, interest subsidy on the loan availed for self-employment ventures and Housing Grant, etc., are sanctioned from

Amalgamated Fund. Further, Ex-Servicemen Children Literacy Improvement Grant ranging from Rs.2,000/- to Rs.25,000/- is paid to the wards of Ex-Servicemen from the level of School education to post Graduation including Technical Courses.

From 2022-23 onwards, wards of Ex-Servicemen studying in IITs, IIMs & National Law School receives an incentive of Rs.50,000/-, wards of Ex-Servicemen studying in Sainik School receives an incentive of Rs.25,000/-.

### **7.11. Financial Assistance provided from Amalgamated Fund :-**

<b>Sl. No.</b>	<b>Name of the Grant</b>	<b>One time grant (in Rs.)</b>	<b>No. of Beneficiaries</b>	<b>Amount (in Rs.)</b>
1.	Ex-Gratia to the legal heirs of the deceased servicemen in the war	1,00,000/-and 50,000/-	4	3,50,000/-
2.	Ex-Gratia to the Servicemen who were disabled during the war	30,000/- & 50,000/-	11	3,90,000/-



3.	Financial Assistance for the marriage of the daughters of Servicemen who died in war and also for the daughters of disabled servicemen (whose disability is above 50%)	1,00,000/- & 8 Gram Gold	3	3,00,000/-
4.	Financial Assistance for the marriage of the daughters of servicemen who were disabled during war (whose disability is below 50%).	50,000/- & 8 Gram Gold	1	50,000/-
5.	Scholarship (From School Education to Technical Education)	2,000/- to 25,000/-	7434	15,35,58,086/-
6.	Housing Grant to the deceased / disabled servicemen during war	50,000/-	1	50,000/-
7.	Annual Maintenance Grant (Reimbursement by Govt. in the next financial year)	25,000/-	470	1,20,50,000/-
8.	Bank Loan Interest Subsidy Scheme (Individual)	-	355	35,74,606/-
9.	Bank Loan Interest Subsidy Scheme (Self Help Group)	-	3	27,414/-
10.	Lumpsum Grant	-	16	8,75,000/-
11.	IIT & IIMs Education Incentive	-	7	3,80,000/-
12.	Incentive of Sainik School	-	39	9,75,000/-
13.	Industrial shed	-	1	50,000/-
		<b>Total</b>	<b>8345</b>	<b>17,26,30,106/-</b>

During the period from April 2023 to March 2024, a sum of Rs.17.26 Crore has been

sanctioned to 8345 Ex-Servicemen and their dependents as grant from Amalgamated Fund.

### **7.12. Self Employment Schemes**

Government is keen to promote gainful self-employment opportunities among the Ex-Servicemen, to facilitate this, 75% of the interest charged on a loan amount of Rs.10 lakh is provided as interest subsidy. In case of Self Help Group, 100% interest subsidy is provided for the bank loans up to Rs.15 Lakh from the Amalgamated Fund.

Through this Scheme, an amount of Rs.36.02 Lakhs has been sanctioned to the 360 Ex-Servicemen and three Self Help Groups during the period from April 2023 to March 2024. An amount of Rs.50,000/- or 25% of the expenditure whichever is less shall be given to the Ex-Servicemen for the proposed Industrial shed.

### **7.13. Skill Development Training for Ex-Servicemen:**

The Tamil Nadu Skill Development Corporation is providing skill development training to willing Ex-Servicemen to increase the resettlement opportunities of Ex-Servicemen in Industrial Companies. Honourable Chief Minister has announced during the independence day speech that 10,000 Ex-Servicemen will be provided skill development training at a cost of Rs.7,000/- per person totalling to Rs.7 crore.

Accordingly, 43 Ex-Servicemen belonging to Kanniyakumari District have expressed their willingness to get "Tour Guide" skill training and 68 Ex-Servicemen from Vellore, Tirupathur and Ranipet Districts have expressed their willingness to get skill training in "CNC" operation (Computerised Numerical Control). Necessary steps are being taken through the Tamil Nadu

Skill Development Corporation, for conducting the above skill training in the districts of their choice.

#### **7.14. House Tax Reimbursement**

The scheme of Reimbursement of House Tax is granted to War widows, Widows of Ex-Servicemen who are in receipt of family pension, War disabled veterans recipients of Annual Maintenance Grant and to the Gallantry Award Winners for the house occupied by them Reimbursing , the actual amount paid for one year (i.e. two half years) upto a ceiling of Rs.10,000/-. Now, this scheme has extended to all the Ex-Servicemen except those who are the income tax assesses as announced by the Hon'ble Minister for Finance during current year Budget speech.

### **8. TAMIL NADU EX-SERVICEMEN'S CORPORATION LIMITED (TEXCO)**

The Tamil Nadu Ex-Servicemen's Corporation Limited (TEXCO) was established in the year 1986 under the Companies Act, 1956 to

provide re-employment opportunities to the Ex-Servicemen and to implement various Welfare Schemes improving the living standards of Ex-Servicemen belonging to Tamil Nadu. TEXCO functions as a "Manpower Agency" by deploying the Ex-Servicemen in the Union and State Government Establishments, Public Sector Undertakings, Boards and Corporations on contractual employment based on the request received from the clients in various posts such as Security Guards, Office Assistants, Supervisor, Driver, Junior Assistant, Telephone operator, Warden, Nursing Assistants, Fire Crew, and Gunman etc.,

As on 31.03.2024 there are 8,419 Ex-Servicemen and their dependents deployed on contract basis, which includes 6,979 as security Personnel, 1241 as drivers, 101 as Junior Assistants / clerks, 21 as telephone operators, 53 as Armed Policemen, 3 as Nursing Assistant and

21 as Office Assistants in the Union and State Government Departments, Public Sector Undertakings and Boards through TEXCO. Further, 49 Ex-Servicemen personnel in the cadre of Assistant Security Officers have been appointed as Superintendents in the temples under the control of Hindu Religious and Charitable Endowment Department for monitoring the CCTV cameras to regulate the devotees. Likewise, 33 Ex-Servicemen in the cadre of Project Officer/Assistant Security Officer/Security Guard have been deployed in Tamil Nadu Minerals Limited (TAMIN) for monitoring the movements of stones in quarries in Tamil Nadu and Four Ex-Servicemen have been deployed in Chennai Port Trust as Administrative Officers. Out of the total 8419 Ex-Servicemen deployed, 2,153 Ex-Servicemen have been deployed at Director General of Resettlement Wage Rates and 6,266 Ex-Servicemen have been deployed at Tamil Nadu Minimum Wage Rates.

### **8.1. Anti-Power Theft Squad**

“Anti Power Theft Squad” has been formed in Tamil Nadu Generation and Distribution Corporation Limited in which 215 Ex-Havildars and Ex-Junior Commissioned Officers are deployed.

### **8.2. Tourism Security Force**

“Tourism Security Force” has been formed with 31 skilled Ex-Servicemen being deployed in Five important tourist places in Tamil Nadu such as Rameshwaram, Uthagamandalam, Mamallapuram, Kannyakumari and Kodaikanal.

### **8.3. Own Building to TEXCO**

An extent of 760.16 sq metre land was purchased by the Tamil Nadu Ex-Servicemen’s Corporation in Nandanam Extension area at the cost of Rs.19.19 crore and a new office building has been constructed. The new building has been inaugurated by the Honourable Chief Minister and

now the TEXCO office is functioning in the new premise from 18.08.2023.

#### **8.4. Other Welfare Schemes**

Tamil Nadu Ex-Servicemen's Corporation Limited (TEXCO) is also implementing the following welfare schemes for the benefit of Ex-Servicemen.

**"Group Personal Accident Insurance scheme"**: Group Personal Accident Insurance scheme has been introduced for all the Ex-Servicemen Personnel working through TEXCO and Rs.5 Lakh is paid to the legal heir of the Ex-Servicemen Personnel as accident relief.

**"TEXCO Welfare Fund Scheme"** : TEXCO Welfare Fund Scheme was introduced to the Ex-Servicemen Personnel working in TEXCO on contract basis and Rs.250/- per month per person is being paid to the individuals Bank Account for providing monetary benefit after their retirement.



## **Contribution to the Tamil Nadu Ex-Service Personnel Benevolent Fund:**

As per Government orders dated 10.04.2015, 5% of the average net profit earned during the last three years is contributed to the Tamil Nadu Ex-Service Personnel Benevolent Fund, through which various welfare schemes for the welfare of Ex-Servicemen are being disbursed.

## **Employees Deposit Linked Insurance**

In the event of death of Ex-Servicemen personnel in TEXCO on duty death benefit ranging from Rs.2,50,000/- to Rs.7,00,000/- is paid to the legal heirs under employer Deposit Linked Scheme by the Employees Provident Fund Organisation.

**Free Transport Facilities:** Free Transport Facilities are provided by TEXCO to the Ex-Servicemen and their dependents through operating a dedicated van service from Guindy railway station to Nandambakkam and Tambaram

Railway station to Air Force Station Tambaram to reach the ECHS Hospital for their medical treatment.

**Fidelity Guarantee Insurance:** Apart from the Group Personal Accident Insurance, the guards are covered under the fidelity guarantee Insurance upto Rs.5 lakhs and Worksmen Compensation Insurance Scheme at the cost of TEXCO.

## **9.STATE HUMAN RIGHTS COMMISSION**

“Whereas recognition of the inherent dignity and of the equal and inalienable rights of all members of the human family is the foundation of freedom, justice and peace in the world”

– Universal declaration of Human Rights by UN

Human Rights are moral principles or norms for standard of human behaviour and all regularly protected as substantial rights in substantial law. These are ensured and enforced through

State Human Rights Commission as stand-alone entity of the State Government with the mission of promoting and protecting Human rights.

State Human Rights Commission was constituted in the year 1997 under the section 21(2) of Protection of Human rights Act 2005.

This multi membered body can inquire into violation of human rights only in respect of subject mentioned in the State list and Concurrent list of 7<sup>th</sup> schedule of the constitution of India.

**The Function of the SHRC are:-**

- To inquire into any violation of human rights or negligence in the prevention of such violation by a public servant, either suo moto or on a petition presented to it or on an order of a court.
- To intervene in any proceedings involving allegations of violation of human rights pending before a court.

- To visit jails and detention places to study the living conditions of inmates and make recommendations thereon.
- To review the constitutional and other legal safeguards for the protection of human rights and recommend measures for their effective implementation.
- To review the factors including acts of terrorism that inhibit the enjoyment of human rights and recommend remedial measures.
- To undertake and promote research in the field of human rights.
- To spread human rights literacy among the people and promote awareness of the safeguards available for the protection of these rights.

### **Ornogram of the SHRC.**

1. SHRC is consisting of a Chairperson a retired Chief Justice or the Judge of the High Court

and 2 Members appointed by the Governor with the recommendation of the committee consisting of

- a. The Chief minister – Chairperson
  - b. The Speaker of the legislative assembly member
  - c. Minister in charge of the department of Home and
  - d. Leader of the Opposition party.
2. One member who is or has been a Judge of High Court or District Judge the State with minimum of seven years experience as District Judge.
  3. One member from among the persons having knowledge or practical experience in matters relating to human rights.
  4. The Commission has a Secretary who is the CEO of the State Commission subject to control of Chairperson who exercise all

administrative and financial power of the Commission.

The Commission is funded the form of Grants from the State Government. From 01.01.2023 to 31.12.2023, Out of 13,394 cases received by the Commission, 11 cases of violation and 12,160 cases of non-violation have been dismissed so far. Also, from 01.01.2024 to 31.05.2024, 3722 cases were received by the Commission, 10 cases of violation and 3017 cases of non-violation have been dismissed so far. The Commission creates Awareness to protect and promote "Human Rights" by conducting the following Programmes in various date:-

- a. The World Social Justice day.
- b. The State Human Rights Commission Tamil Nadu and Tamil Nadu Domestic Workers' Welfare Trust on 21.02.2023 organized the inaugural Ceremony for

## Stakeholders Consultation on Migrant Workers Rights and Protection.

- c. The International Women's Day was conducted on 08.03.2023.
- d. The MoU-Migrant Issue – pertaining to TNSHRC & OSHRC was signed on 13.04.2023.
- e. The International Day in Support for victims of Torture was conducted on 26.06.2023.
- f. The International Human Rights Day was Celebrated on 10th December 2023. All the District Collectors were requested to administer the oath on Human Rights and Celebrate the Human Rights Day on 10th December of every year without fail.

Further, directly recruited Police Officials and Jail Officials are given training by this Commission and College students who are study Law, Psychology, Criminology and

Human Rights are given Internship Training in State Human Rights Commission Tamil Nadu.

The Commission has established a facility to lodge a complaint through on-line with effect from 07.12.2020.

Further, efforts are being pursued by this Commission to create infrastructure facilities for the enquiry of cases in the courts of this Commission, through Video Conferencing.

## **10. CONCLUSION**

Transparent administration is the primary tool which ensures effective administration. The expectation of the people for better services in this information technology world can be fulfilled only by efficient usage of e-office in administrative procedures. Public servants are expected to be fair, logical, articulate, creative and quick in solving issues of the Public, with integrity and empathy. Public Department acts as



the backbone of the administration in ensuring the streamlining of the General Administration of the State. This department ensures that officers discharge their duty in a fair and just manner using the modern administrative tools for Co-ordination.

**M.K.STALIN**  
**CHIEF MINISTER**