



## **PUBLIC DEPARTMENT**

### **POLICY NOTE DEMAND No.38**

**2018-2019**

**Edappadi K. Palaniswami**  
**CHIEF MINISTER**

©  
**Government of Tamil Nadu**  
**2018**

## **CONTENTS**

<b>Sl. No.</b>	<b>Title</b>	<b>Page No.</b>
I.	Introduction	1-4
II.	National Functions, Special Days and Awards	4-7
III.	Implementation of Foreigners Act, 1946	7-9
IV.	State Human Rights Commission	9-13
V.	Rehabilitation of Refugees and Welfare of Non-Resident Tamils	13-30
VI.	RepcO Bank	30-34
VII.	Welfare of Ex-Servicemen	34-58
VIII.	Tamil Nadu Ex-Servicemen's Corporation Limited	58-61
IX.	Chief Minister's Special Cell	62-64

**DEMAND NO. 38**  
**PUBLIC DEPARTMENT**  
**POLICY NOTE**  
**2018-2019**

**I. INTRODUCTION**

The Public Department deals with several important matters concerning the general administration of the State. Some of the crucial subjects handled by the Department include:-

- Matters relating to the Office of the Governor and establishment matters of the Governor's Household
- Appointment of Ministers and allied matters
- Establishment matters relating to the Office of the Chief Minister and the Council of Ministers
- Arrangements for Cabinet Meetings

- Protocol and security arrangements in connection with the visits of dignitaries of high stature to the State
- Issues concerning Centre-State relations including the National Integration Council, Inter-State Council and Southern Zonal Council
- Liaison with the Ministry of External Affairs, Government of India and the Foreign Consulates
- Administration of the State Guest Houses in Chennai, Udthagamandalam and New Delhi
- Administration and management of the Aviation Wing of the Government
- Establishment matters of officers of the Indian Administrative Service and District Revenue Officers
- Appointment of District Judges and Law Officers to the High Court
- Maintenance of Law and Order

- Implementation of National Security Act, 1980 and Conservation of Foreign Exchange and Prevention of Smuggling Activities Act, 1974 (COFEPOSA)
- Issues pertaining to Human Rights - Implementation of Protection of the Human Rights Act, 1993 and matters relating to the State Human Rights Commission (SHRC) and the National Human Rights Commission (NHRC)
- Liaison with military authorities i.e. the Indian Army, the Indian Navy, the Indian Air Force and the Indian Coast Guard
- Implementation of Foreigners Act, 1946, registration of foreigners, granting extension of stay and issue of Exit Permit to foreigners who come to Tamil Nadu with a visa
- Welfare of the Sri Lankan Tamil Refugees who are accommodated in various camps in the State

- Welfare of Non-Resident Tamils
- Welfare of Ex-Servicemen and their families and the administration of the Tamil Nadu Ex-Servicemen Corporation (TEXCO)
- Grant of pension and implementation of welfare schemes for freedom fighters and ex- INA personnel
- Processing and disposal of petitions received at the Chief Minister's Special Cell
- Declaration of Public and Local Holidays
- Maintenance and administration of the buildings in the Secretariat

## **II NATIONAL FUNCTIONS, SPECIAL DAYS AND AWARDS**

2. Public Department is the Nodal Department for organizing the observance of important National Days such as Republic Day and Independence Day with requisite patriotic

fervour throughout the State. Every year, arrangements are made for the celebration of Republic Day at Marina Beach, Chennai, where the Governor of Tamil Nadu hoists the National Flag. This is followed by ceremonial march past and cultural events. Further, arrangements are also made for the celebration of Independence Day, where the Chief Minister hoists the National Flag at the Ramparts of Fort St. George, Secretariat, Chennai.

3. This Department also arranges for administering pledge in Parade ground on special days declared by the Government of India such as Martyrs' Day, on which the Hon'ble Chief Minister administers the pledge to

Ministers, Secretaries to Government and staff of Secretariat.

4. The work relating to the selection of State Awards such as the Anna Medal for Gallantry and Kalpana Chawla Award to women for Courage and valor, are also taken up by this Department by obtaining nominations from the District Collectors and the Secretaries to Government.

5. In addition to the above, recommendations for the Civilian awards given by the Central Government such as Padma Vibhushan, Padma Bhushan, Padma Shri, Jeevan Raksha Padak, Ashok Chakra, Keerthi Chakra, Shaurya Chakra, Prime Minister's Award for Excellence in Public Administration, Kabeer



Puraskar Award for Communal Harmony and Gandhi Peace Award are sent to Government of India by this Department.

### **III IMPLEMENTATION OF FOREIGNERS ACT**

6. The Public Department is serving as the Nodal Department at the State level for all matters pertaining to foreigners including grant of Extension of Stay in India, issue of Exit Permit, Deportation order/Leave India Notice etc.,

7. The Immigration, Visa, Foreigner's Registration and Tracking (IVFRT) System has been implemented successfully, in co-ordination with the Foreigner's Registration Offices (FROs) located in the Offices of the

District Superintendents of Police. With the implementation of IVFRT, all processes relating to registration of foreigners, grant of extension of visa, exit have gone online. The IVFRT System helps the police to maintain surveillance on the foreigners within the State.

8. This Department also authenticates the Certificates of those who desire to go abroad for employment or education, after verifying the genuineness from the concerned issuing authorities. An active feedback mechanism, along with a real time online transfer of documents, has streamlined the process of verification of certificates issued by various educational institutions in the State resulting in

greater accountability, reduction in handling cost, faster and hassle free disposal.

#### **IV STATE HUMAN RIGHTS COMMISSION**

9. The intrinsic principle of "Human Rights" is universally recognized. All men are created equal with all human beings born free and equal in dignity and rights and that they are endowed with reason, conscience and should act towards one another in a spirit of brother hood. Since the Universal Declaration of 1948 was adopted, many nations have made great progress in making "Human Rights" a human reality. India is one of the signatories to the Universal Declaration of Human Rights, 1948. In India, the Protection of Human Rights Act, 1993 was enacted and came into force on 28<sup>th</sup> September 1993. In accordance with Section 3 & 21 of the

Act, the National Human Rights Commission (NHRC) at the National Level and State Human Rights Commission (SHRC) at the State level were constituted.

10. The State Human Rights Commission in Tamil Nadu was constituted as per the orders issued in G.O.Ms.No.1466, Public (L&O-A) Department, dated 20.12.1996. The Protection of Human Rights Act, 1993 has been amended by Act 43 of 2006, and as per the Amendment, State Human Rights Commission may consist of one Hon'ble Chairperson who has been a Chief Justice of a High Court; one Member who is, or has been a Judge of High Court or District Judge in the State with the minimum of seven years experience as District Judge; and one Member appointed from amongst persons having

knowledge of, or practical experience in matters relating to Human Rights. Two vacant posts of Members have been filled up by the Government. The Commission consists of a Law Division, an Investigation Division and an Administration Wing. Human Rights mean, the rights relating to life, liberty, equality and dignity of an individual guaranteed by the Constitution or embodied in the International Covenants and enforceable by courts in India. Complaints of violation of Human Rights may be filed before the Commission in any language. No fee is charged on complaints. Complaint may be filed in writing by the victim or any one on his behalf. The Commission shall inquire on the petitions presented to it. It may also inquire suo-moto

into Human Rights violations. The Commission shall enquire into violation of Human Rights or abetment thereof or negligence in the prevention of such violation by a public servant and recommend to the Government or the concerned authority for the grant of such immediate/ interim relief to the victim or to the member of his/her family, if the Commission considers it necessary.

11. Tamil Nadu was one of the first States to set up a Human Rights Commission which started functioning from 17.04.1997. From April 1997 to December 2017, 1,91,053 cases were received in this Commission and of these 1,67,373 complaints have been disposed of. As of now, 23,680 cases are pending.

12. As a measure of encouraging the students, who pursue higher education in Human Rights, Law, Psychology & Criminology, the Commission permits them to undergo internship in this Commission. These students are also encouraged to spread Human Rights awareness and propagate information on the functioning of this Commission.

The Commission creates awareness by conducting seminars and training programmes on protection and promotion of Human Rights. Every year the International Human Rights Day is being celebrated on 10<sup>th</sup> December in this Commission.

#### **V REHABILITATION OF REFUGEES AND WELFARE OF NON-RESIDENT TAMILS**

13. The Commissionerate of Rehabilitation and Welfare of Non-Resident Tamils caters to

the relief and welfare measures for the Sri Lankan Tamils residing in 107 Refugee camps in the State and Repatriates returned from Burma, Vietnam and Sri Lanka and also the welfare of Non-Resident Tamils. The primary role of this Commissionerate is to provide relief and ensure the well being of Sri Lankan Tamil refugees.

14. A total of 3,04,269 Sri Lankan Tamil refugees had come to Tamil Nadu after the eruption of ethnic violence in Sri Lanka in the year 1983. As on 01.05.2018, 18,968 families consisting of 61,422 persons are staying in 107 refugee camps (including 1 special camp at Tiruchirappalli) located in 24 Districts in the State. In addition, 35,316 Sri Lankan Tamil



refugees are staying outside the camps on 30.04.2018. The Sri Lankan Tamils living in the refugee camps are being provided with various relief measures as per the guidelines and norms stipulated by the Government of India and the Government of Tamil Nadu.

### **Welfare Schemes for Sri Lankan Tamils in Camps**

15. It is the endeavour of this Government to ensure that the Sri Lankan Tamils living in Refugee Camps are able to live with dignity, safety and security. Therefore, in addition to the welfare assistance given by the Government of India, this Government took a major policy decision to extend all welfare schemes being implemented for the benefit of the people of

Tamil Nadu to the Sri Lankan refugees residing in camps from June, 2011.

### **Cash Doles and Essential Commodities**

16. The Sri Lankan Tamils living in the camps are provided with clothes, mats, blankets, aids and equipment for differently abled persons, drinking water facility, toilet facility, electricity and accommodation free of cost. The Sri Lankan Tamils accommodated in the camps are given enhanced monthly cash doles at the following rate with effect from 04.08.2011:-

i.	Head of Family	Rs.1,000/-
ii.	Each additional member (aged 12 years and above)	Rs. 750/-
iii.	Children (below 12 years)	Rs. 400/-

17. Essential commodities such as rice, sugar, wheat, maida, sooji, etc., are also supplied at subsidized rates through the Public Distribution System outlets.

### **Educational Assistance**

18. Sri Lankan Tamil Students studying in Government and Government Aided schools are provided free education up to 12<sup>th</sup> standard. Further, they are provided with uniforms, noon meals, note books, text books, bus passes and laptop computers free of cost as in the case of local students.

19. Sri Lankan Tamil Students are admitted in Arts and Science Colleges, Professional Colleges, Polytechnics and Universities based on merit through single

window counseling system under the general category. They are eligible for all types of educational assistances that are being given to local students, including the “First Generation Graduate Scheme” wherein the tuition fee concession granted to the First Generation Graduate students selected for professional courses through Single Window Counseling in Tamil Nadu.

20. Further, orders have been issued to reserve five seats in each hostel run by the BC, MBC and Minorities Welfare and Adi-draavidar and Tribal Welfare Departments in the State to enable the deserving students from the families of Sri Lankan Tamils to pursue their education. In the financial year 2017-2018 accommodation

has been provided to 21 students in Government Hostels. The Government has extended scholarship ranging from Rs.850/- to Rs.4,700/- per annum to the children of Sri Lankan Tamils residing in camps in the State to pursue higher education, as detailed below:-

<b>Sl. No.</b>	<b>Name of the course</b>	<b>Amount of Scholarship per annum (Rs.)</b>
i.	B.A.	1,200
ii.	B.Sc.	1,250
iii.	M.A.	1,330
iv.	M.Sc.	1,650
v.	Diploma	850
vi.	B.E./ B.Tech.	2,750
vii.	MBBS, BDS	4,700
viii.	B. VSc.	1,400
ix.	B.L.	860
x.	B.Sc., (Agri)	2,850

During the year 2017-2018, 515 students have availed these scholarships.

### **Other Welfare Measure Employment Opportunity**

21. This Government had also decided to permit issue of driving licenses to the eligible Sri Lankan Tamils staying in camps. Sewing machines are provided free of cost to poor women who have undergone the requisite training in an effort to augment their income.

Further, to encourage and empower enterprising women, a revolving fund of Rs.10,000/- was allotted as a one time grant to 235 Women Self Help Groups in the camps during 2014-2015.

## **Social Security**

22. Monthly pension at the rate of Rs.1,000/- is being paid under the Social Security Scheme to destitute persons in the category of widows, old aged persons, differently-abled persons, deserted wives and unmarried women living in camps. As of now, 4,323 refugees are benefitted under these schemes.

## **Relief Measures**

23. This Government has enhanced the grant given to the family of the deceased in camps to meet expenses on funeral rites from Rs.2,500/- to Rs.5,000/- During the financial year 2017-2018, this grant has been disbursed

to 291 families. Similarly, the relief amount being given in the case of death due to accident, has been enhanced from Rs.15,000/- to Rs.25,000/- from 2012-2013 and is paid to the family of the deceased from the Chief Minister's Sri Lankan Refugees' Relief Fund.

### **Social Welfare – Women's Security**

24. For the welfare of women and protection of girl children, the benefits under the Moovalur Ramamirtham Ammaiyar Marriage Assistance Scheme and the Dr. Muthulakshmi Reddy Maternity Assistance Scheme have been extended to Sri Lankan Tamils. Under the Moovalur Ramamirtham Ammaiyar Marriage Assistance Scheme, an amount of



Rs.50,000/- and 8 grams of gold for Thirumangalyam is being given to women who are graduates and diploma holders, and Rs.25,000/- with 8 grams of gold to women who have studied up to the 10<sup>th</sup> standard. During the financial year 2017-2018, 32 women have availed benefit under this scheme.

Pregnant women are given Maternity Assistance of Rs.18,000/- under the Dr. Muthulakshmi Reddy Maternity Assistance Scheme. During the financial year 2017-2018, 353 women have been benefited from this scheme. Similarly, the Girl Child Protection Scheme has been extended to Sri Lankan Tamils. Under this scheme, a sum of Rs.50,000/- is given by a way of fixed deposit

for a period of 20 years in the name of the girl child, in case of the families with only one female child. In case of families with only two female children, a sum of Rs.25,000/- is invested in fixed deposit for 20 years in the name of each child. During the financial year 2017-2018, 55 girl children were benefited under the scheme.

### **Special Camp**

25. A special camp functions in Tiruchirappalli District to accommodate the Sri Lankan Tamils who have come to the adverse notice of the police and therefore cannot be allowed to move freely in the State. As their movements are restricted, they are provided with food at the rate of Rs.100/- per day.

## **Repatriation of Refugees**

26. The refugees who are willing to go back to Sri Lanka on their own accord are issued Exit Permits by the District Collectors concerned, for which, a simplified procedure has been formulated and implemented to expedite the process. With the assistance of the United Nations High Commissioner for Refugees (UNHCR), 396 refugees left for Sri Lanka in the year 2014 and 452 refugees in 2015, 852 refugees in 2016, 1,520 refugees in 2017 and 557 refugees in 2018 (upto May 2018).

## **Non-Camp Srilankan Refugees**

27. As per the police record, 13,895 families consisting of 35,316 Sri Lankan Tamil

refugees, residing outside the refugee camps are duly registered in the local Police Stations as on 30.04.2018. Some of the Sri Lankan Tamil families were not in a position to pay the overstay fee and visa fee, which comes to a considerable amount due to revision of visa fees. Now, based on the proposal of the Government of Tamil Nadu, the Government of India, conveyed its approval to waive the Visa Fees and Overstay Penalty in respect of Sri Lankan refugees who came to India prior to 09.01.2015 and those who opt to voluntarily return to Sri Lanka and to consider such proposals on case to case basis and waiving the visa and penalty fees. As on 31.05.2018,

444 families consisting of 864 persons were benefited by this scheme.

### **Welfare of Non-Resident Tamils**

28. A large number of Tamils migrate to foreign countries to pursue higher education, employment and other interests. The Non-Resident Welfare subject was attached to the Department of Rehabilitation to undertake welfare and emergency measures such as rescue and repatriation of Non-Resident Tamils. Transportation of mortal remains, enabling the families to obtain death compensation, pending salary from the employer, arrangements for repatriation of medically affected emigrants in foreign land are also undertaken with the support of respective India embassies. In order

to undertake the above duties in the Districts, the Personal Assistant (General) to the Collector has also been designated as "District Welfare Officer" (NRTs) and the section under the Magisterial Head Assistant has been designated as "District Welfare Centre" (Non-Resident Tamils) and entrusted with the work.

### **Revolving Fund**

29. Towards expenditure for repatriation of Tamils including mortal remains, an amount of Rs.1 crore was sanctioned as Revolving Fund in 2015. The amount released from the Revolving Fund during the year are recouped by the Department by a separate Government order.

The following payments were released during the year 2017-2018 from the Revolving Fund.

Sl. No.	Description	Amount (Rs.)
i	Reimbursement of Funeral assistance paid from the imprest of the Tamil Nadu House, New Delhi for the deceased S.P.Rajendran of Tiruvannamalai District, who had gone for a pilgrimage tour to Nepal.	8,044/-
ii	Refund of expenses incurred by the following three families, who were affected due to the missile attack at Lybia, and returned to India. Tmt. Susanna Chako George & family Rs.3,28,692/- Tmt. T.K. Pushpamary and family Rs.3,49,860/-Tmt. A.Jayanthi and family Rs.3,46,710/-	10,25,262/-
iii	Reimbursement of amount to Co-optex, Mumbai being the expenditure towards rescue and repatriation of 23 persons from West Africa (Senegal) who had gone for employment from Vellore District	32,100/-
	<b>Total</b>	<b>10,65,406/-</b>

During the financial year 2017-2018, 72 persons were repatriated from the Kingdom of Bahrain, Tajikistan, Iran and West Africa. They were received at the Chennai airport and sent to their native places. Seven people were repatriated on medical grounds and they were admitted in the hospitals preferred by them through Tamil Nadu Government run 108 Ambulance. 78 mortal remains were received at Chennai, Tiruchirappalli and Thiruvananthapuram airports and transported to their native places.

## **VI REPCO BANK**

30. The Repco Bank (Repatriates Co-operative Finance & Development Bank) was established by Government of India with



equity participation of Government of India and 5 Southern State Governments of Tamil Nadu, Andhra Pradesh, Telangana, Kerala and Karnataka for the purpose of rehabilitation of repatriates from Sri Lanka, Burma, Vietnam and other countries. The Bank was registered at first under Madras Co-operative Societies Act, 53 of 1961 on 09.09.1969. The operations of the Bank commenced on 19-11-1969. After enactment of Multi State Co-operative Societies Act, (MSCS) 1984, and subsequently 2002, the Bank was deemed to be registered under these Acts, and the MSCS Act, 2002 is in force now. The Bank is under the administrative control of Freedom Fighters and Rehabilitation Division, Ministry of Home Affairs, Government of India.

Presently, the area of operation of the Bank covers the States of Tamil Nadu, Andhra Pradesh, Telangana, Karnataka, Kerala and Union Territory of Puducherry with a network of 108 branches.

The share-holding pattern of the Bank as on 31-03-2017 is as follows:-

<b>Sl. No.</b>	<b>Share Holder</b>	<b>Share Capital Amount (Rs. in lakh)</b>	<b>Percentage</b>
i	Government of India	7632.00	49.24
ii	Government of Tamil Nadu	713.00	4.60
iii	Government of Andhra Pradesh	104.20	0.67
iv	Government of Telangana	75.45	0.49
v	Government of Kerala	61.16	0.40
vi	Government of Karnataka	17.47	0.11
vii	Repatriates	6896.06	44.49
	<b>Total</b>	<b>15499.34</b>	<b>100.00</b>

31. Persons from Srilanka and Burma of Tamil origin holding Indian citizenship were repatriated to India. The repatriates have been provided with rehabilitation assistance and have been settled in tea, rubber, cinchona plantations and co-operative spinning mills with the assistance of the REPCO Bank.

32. The Bank has implemented various welfare measures for the Repatriates viz., Education Aid, Medical Aid, Loan Schemes at lower interest rates, Group Insurance Scheme, Solatium for deceased repatriates, free higher education to 10 repatriate children, donation of sewing machines for widows / destitutes, renovation of dilapidated houses, donation of

wheel chairs for physically handicapped repatriates etc. So far, more than 1,00,000 repatriates have benefited from these schemes.

The amount spent through Repco Bank for the benefits of Repatriates is detailed as below:-

<b>Sl.No.</b>	<b>Year</b>	<b>Amount (Rs. in lakh)</b>
i	2013-2014	260.00
ii	2014-2015	303.00
iii	2015-2016	330.00
iv	2016-2017	470.00
v	2017-2018	484.00

## **VII WELFARE OF EX-SERVICEMEN**

33. Tamil Nadu has always been in the forefront in contributing large number of youngsters to the Indian Armed forces. To enable these serving personnel to discharge

their duties with utmost devotion and patriotism, it is essential to ensure that their families are taken care of in their absence and that after retirement they are enabled to lead a peaceful and productive post retirement life in their respective native places. The Directorate of Ex-Servicemen's Welfare was established in the year 1974 with a sole aim to resettle and rehabilitate the retired armed forces personnel in their civil life and also to mitigate the problems of the families of Serving Personnel.

34. Every year nearly 1,400 Armed Forces Personnel belonging to Tamil Nadu retire from armed forces. The Directorate formulates policies and programmes aimed at enhancing the welfare of Ex-Servicemen and the families of

serving and deceased personnel. The Directorate and 30 District Offices caters to their requirements. The welfare grants, subsidies, scholarships, training schemes of the Department are being met out from the donations received under the Flag Day Collection.

The welfare schemes of the Directorate of Ex-Servicemen's Welfare can be categorized as given below:-

- a. Financial assistance / grants
- b. Re-employment opportunities
- c. Training and skill upgradation
- d. Reservations in educational institutions to the wards of Ex-Servicemen
- e. Self employment schemes

## **Financial Assistance / Grants**

35. Various financial assistances are being granted to the Ex-Servicemen and their dependants from the Tamil Nadu Ex-Services Personnel Benevolent Fund and the Amalgamated Fund. Grants such as lifetime monthly grant, old age pension, grants towards various types of medical treatment, marriage grant to daughters of Ex-Servicemen, funeral grant and natural calamities grant are sanctioned from the Tamil Nadu Ex-Services Personnel Benevolent Fund.

A sum of Rs.26,38,13,983/- has been sanctioned to 11,667 Ex-Servicemen and their dependants from the **Tamil Nadu Ex-Services**

**Personnel Benevolent Fund** in the year 2017-2018.

Grants to the next of kin of those killed in action and those disabled in action, interest subsidy to self-employment ventures are sanctioned from the Amalgamated Fund.

A sum of Rs.4,84,34,201/- has been sanctioned to 3,343 Ex-Servicemen and their dependants from Amalgamated Fund in the year 2017-2018.

36. From the year 2017-2018, the life time monthly financial assistance has been enhanced to World War II Veterans and their Widows at the rate of Rs.6,000/- and Rs.3,000/- respectively. 4,415 World War Veterans and



Widows have benefited to the tune of Rs.16.43 crore.

The scale of financial assistance under other grants are as follows:-

<b>Sl. No.</b>	<b>Name of the Grant</b>	<b>Amount per month (Rs.)</b>
i.	Life Time Destitute Grant	2,500
ii.	Old Age Pension	2,500
iii.	Blind Relief Grant	3,000
iv.	Leprosy Relief Grant	3,000
v.	Paraplegic Relief Grant	2,500
vi.	Monthly Grant – Ex-Servicemen in Penury	2,500
vii.	Grant for Tuberculosis patients	2,500
viii.	Grant for children who are mentally challenged	3,000
ix.	Cancer Relief Grant	3,000
x.	Grant for the Differently Abled (Ex-Servicemen / Dependants)	2,500

### **Other Grants**

i.	Marriage Grant	20,000
ii.	Funeral Grant (Ex-Servicemen)	10,000
iii.	Funeral Grant (Widows)	5,000

37. Sanction of lumpsum grant to the children of Ex-Servicemen who join armed forces to meet out the contingencies during the period of training is detailed below. During the year 2017-2018 five wards of Ex-Servicemen has been sanctioned lumpsum grant to the tune of Rs.2.50 lakh.

Sl. No.	Details	Amount Rs.
i.	To wards of Ex-Servicemen, selected as Permanent Commissioned Officers in National Defence Academy / Indian Military Academy / Naval Academy / Air Force Academy and undergoing training	1,00,000

Sl. No.	Details	Amount Rs.
ii.	To wards of Ex-Servicemen, selected as Short Service Commissioned Officers of Armed Forces and undergoing training	50,000
iii.	To wards of Ex-Servicemen, selected as Junior Commissioned Officers and Other Ranks of Armed Forces and undergoing training	25,000

38. In addition, under the scheme of War Service Incentive to parents, one time lumpsum grant of Rs.20,000/- and a silver medal worth Rs.1,000/- is given to the parents who have sent their only son / daughter to join the Armed Forces and Rs.25,000/- and a silver medal worth Rs.1,000/- to the parents who have sent more than one son / daughter to the Armed Forces have been sanctioned.

During the year 2017-2018, a sum of Rs.1,11,61,100/- has been paid out of Government funds towards War Service Incentive to 522 parents.

### **Cash grants to the recipients of Gallantry / Distinguished Service Awards**

39. Cash grants are sanctioned to the armed services personnel who have been awarded Gallantry and Distinguished Service Medals, from the Government funds under budget provisions. The Government have enhanced the rates of cash grant as detailed below from 04.02.2016:-

**Cash grants for the recipients of Gallantry Awards/ Medals**

<b>Sl. No.</b>	<b>Name of Award/Medal</b>	<b>Original Cash Grant (Rs.)</b>	<b>Enhanced Cash Grant (Rs.)</b>
i.	Param Vir Chakra	15,00,000	25,00,000
ii.	Ashok Chakra	12,00,000	20,00,000
iii.	Maha Vir Chakra	10,00,000	15,00,000
iv.	Kirti Chakra	8,00,000	12,00,000
v.	Vir Chakra	7,50,000	10,00,000
vi.	Shaurya Chakra	5,00,000	8,00,000
vii.	Sena / Nao / Vayu Sena Medal (Gallantry)	50,000	1,00,000
viii.	Mention-in-Despatches	10,000	15,000

**Cash grant for the recipients of  
Distinguished Service Medals**

<b>Sl. No.</b>	<b>Name of Medal</b>	<b>Original Cash Grant (Rs.)</b>	<b>Enhanced Cash grant (Rs.)</b>
i.	Param Vishisht Seva Medal	50,000	75,000
ii.	Sarvottam Yudh Seva Medal	50,000	75,000
iii.	Uttam Yudh Seva Medal	25,000	40,000
iv.	Athi Vishisht Seva Medal	25,000	40,000
v.	Yudh Seva Medal	15,000	25,000
vi.	Vishisht Seva Medal	15,000	25,000
vii.	Sena Medal	15,000	25,000

During the year 2017-2018, a sum of Rs.8,08,000/- has been paid to 16 Gallantry

Award Winners / Distinguished Service Medalists.

### **Ex-Gratia Grant sanctioned to Battle Casualties**

40. Recognizing the supreme sacrifice made by those who are killed / disabled in war / counter insurgency operations or while performing duties in aid to civil power and also to mitigate the distress of their families, the Government sanction ex-gratia upto Rs.20 lakh to the next of kin of such deceased personnel. This has also been extended to all Para Military Personnel (Central Reserve Police Force, Central Industrial Security Force, Indo-Tibetan Border Police, Border Security Force and Sashastra Seema Bal) belonging to Tamil Nadu who are killed or disabled during such operations.

41. During 2017-2018, a sum of Rs.1,00,00,000/- has been sanctioned to five next of kin of martyrs who sacrificed their lives for the security of the Nation from Kargil Relief Fund. A sum of Rs.1,00,00,000/- has also been sanctioned to the five next of kin of Para Military Force personnel who lost their lives while performing duties in aid to civil power from Government fund.

### **Dual Family Pension**

42. The Government of Tamil Nadu have ordered sanction of dual family pension to those families of Ex-Servicemen who have been re-employed in Civil (i.e) State Government Service and earned a pension out of the re-employment, in addition to Military Pension already drawn by them with effect from 02.09.2016.



## Re-employment opportunities

43. Since Ex-Servicemen retire from active defence services at a relatively young age and have several years of active working life left, the Government have provided reservation in employment in Government Departments / Quasi Government organizations so as to re-employ them as follows:-

i.	Vacancies under Group "C" Category	5%
ii.	Vacancies under Basic Services in Government and Quasi Government Organisations	10%
iii.	Vacancies for the post of Forest Guards	10%
iv.	Vacancies for the post of Forest Watchers	5%
v.	Vacancies for the post of Lascars, Drivers and Watchmen in N.C.C.	25%
vi.	Vacancies under Group "C" category in Tamil Nadu Uniformed Services	5%
vii.	Livestock Inspector	5%

44. The Government has accorded co-sponsoring powers to the Department of Ex-Servicemen's Welfare for sponsoring Ex-Servicemen against reserved vacancies. Accordingly, during 2017-2018, 574 Ex-Servicemen have been placed in various Departments of the State Government in Group "C" post and 67 Ex-Servicemen were appointed in Group "D" post, as against 56 in Central Government Organisations.

### **Equation of Army Special Certificate to Graduation**

45. The Government has ordered that a Matriculate Ex-Servicemen who has put in not less than 15 years of service in the

Armed Forces of the Union shall be considered eligible for appointment to the posts for which the essential qualification prescribed is Graduation. This will enable the Ex-Servicemen to apply for the posts where Graduation is prescribed qualification for appointment to any reserved vacancy in Group 'C' posts in Government Departments and Government Undertakings.

### **Temple Protection Force**

46. With a view to protect the priceless idols, jewels, hundi collections and other valuables in temples throughout Tamil Nadu, a Temple Protection Force was formed in the year 1992 where provision has been made to induct Ex-Servicemen as Special Police Officers.

The monthly consolidated pay of these Ex-Servicemen in the Temple Protection Force has been enhanced from Rs.1,500/- to Rs.5,000/-. 1,090 Ex-Servicemen have been deployed under this Scheme.

### **Appointment on compassionate grounds**

47. Appointment on compassionate grounds is provided to the dependants of Defence personnel who died while in service or killed in action. In the year 2012, the Government has appointed the District Collectors as Nodal Officers to clear the pending applications as a special drive. Accordingly, out of the 535 dependants of the deceased

personnel, 273 dependants have been provided appointments on compassionate grounds, so far.

## **Training and Skill Upgradation**

### **Training for youth**

48. In an attempt to improve the enrolment of youth of Tamil Nadu in the Armed Forces, orientation and training programmes are being conducted at free of cost. During 2017-2018, 40 Wards of Ex-Servicemen has been imparted free preparatory training in two stages at a cost of Rs.5.01 lakhs to appear for Combined Defence Services Exams to join the Armed Forces as Officers. To handhold the wards of Ex-Servicemen towards all other competitive examinations a website [www.exweletutor.com](http://www.exweletutor.com) has been started and 66 candidates have

enrolled. They are imparted lessons, through skype, administered tests and counseling is undertaken with the support of a dedicated team from Madras University.

### **Skill Development Training to the women dependants of Ex-Servicemen**

49. A tailoring unit is being run by the Department in the District Ex-Servicemen's Welfare Offices at Vellore and Krishnagiri for providing necessary Tailoring training and skill sets to the dependants of Ex-Servicemen. Tailoring training is imparted, for a period of six months, to the Ex-Servicemen/widows/wives/unmarried daughters/unmarried sisters/widowed daughters / divorced daughters and divorced sisters of Ex-Servicemen.

- Stipend paid to the trainees has been increased from Rs.20/- to Rs.50/- per day and the cost of raw material provided to the trainees has been revised from Rs.500/- to Rs.1,000/- per month per trainee. A sewing machine is provided free of cost to all the trainees who complete the training. The salary paid to the Tailoring Unit teacher has been enhanced from Rs.8,000/- to Rs.10,000/- per month along with an annual increment of Rs.250/-.

The tailoring unit is financed from the proceeds of the Tamil Nadu Ex-Services Personnel Benevolent Fund. Under the scheme 92 dependants of Ex-Servicemen have benefited during the year 2017-2018.

## **Reservations in Educational Institutions towards of Ex-Servicemen**

50. Reservation in Educational Institutions is provided for Children of Ex-Servicemen in Tamil Nadu in various courses such as B.E., M.B.B.S., B.D.S., B.Sc (Nursing)., B.L., B.Ed., Polytechnic courses, ITI., etc.

## **Self Employment Schemes**

51. It is the policy of the Government to promote gainful self employment opportunities amongst the Ex-Servicemen. For loans up to Rupees ten lakh availed for self employment activities, 75% of the interest charged is provided as interest subsidy. In the case of Self Help Groups, 100% interest subsidy is provided for bank loans up to an amount of Rs.15 lakh.



The scheme has also been extended to the Ex-Servicemen availing bank loans for educational purpose of their wards. Under this scheme, which is operated under Amalgamated Fund 493 Ex-Servicemen and 14 Self Help Groups have benefited during the year 2017-2018 to the extent of Rs.57,42,042/-.

**Jawans Bhavan / District Ex-Services Centre / Directorate of Ex-Servicemen's Welfare Complex**

52. Jawans Bhavan / District Ex-Services Centre and Directorate of Ex-Servicemen's Welfare Complex with shopping / office complexes have been constructed with the aim of augmenting funds for welfare activities. Income derived from such Centres / Jawans Bhavans is merged with the Benevolent Fund.

The total income received from these properties in 2017-2018 (as on 31.03.2018) is Rs.2.60 crore.

### **e-Governance Project**

53. The Government has introduced an e-Governance project for the Department of Ex-Servicemen's Welfare through NIC.

As on date all the available registration records of Ex-Servicemen and Widows have been digitalized. The online registrations for issue of Identity Cards to Ex-Servicemen / Widows have already been implemented. Since November 2017, Generation of Dependency Certificate to Wards of Ex-Servicemen for College Admission have also been made online. The employment module and grants module

will be operationalised in 2018-2019 in 6 months time.

### **Dissemination and Publicity of Welfare Activities**

54. Flyers depicting the welfare measures and activities of the Department of Ex-Servicemen's in English and Tamil have been distributed amongst the Ex-servicemen and their dependants.

### **Implementation of LAN (Local Area Network) under Tamil Nadu Innovation Initiative (TANII)**

55. State Planning Commission, Chennai has sanctioned the provision of LAN in the Directorate of Ex-Servicemen's Welfare, Chennai from State Innovation, Initiative Fund for the year 2017-2018.

The LAN project is being implemented through M/s.ELCOT Ltd. at a cost of Rs.1.94 lakh. The provision of LAN has not only speeded up the sharing of data, among the various sections of the Directorate of Ex-Servicemen's Welfare, but also helps in executing of welfare measures on time.

### **VIII TAMIL NADU EX-SERVICEMEN'S CORPORATION LIMITED**

56. In the year 1986, the Tamil Nadu Ex-Servicemen's Corporation Limited (TEXCO) was established to render all assistance required by Ex-Servicemen in Tamil Nadu in their resettlement phase. It helps in prompt placement of Ex-Servicemen at Directorate General Resettlement wage rates as well as

Tamil Nadu minimum wages rates in Central and State Government sector. It functions as a manpower agency, catering to the demand of security personnel, drivers, clerks, telephone operators, tourism police, nursing assistants, fire crew, gunmen, teaching staff and wardens to the requisitioning Government departments from out of the pool of Ex-Servicemen registered with the Directorate of Ex-Servicemen Welfare.

Commercial activities such as the management of Paid Parking System on net profit sharing basis on behalf of the Greater Chennai Corporation are also being undertaken by TEXCO, primarily to increase the job opportunities for Ex-Servicemen and their dependants.

As on 31.03.2018, the number of Ex-Servicemen provided with employment is 8,916.

Special Brigades with specific skill set are formed and trained by TEXCO on demand from user departments. On request from TNEB, "Anti Power Theft Squad" comprising of 215 Ex-Havildars and Ex-Junior Commissioned Officers have been deployed by TEXCO. Till date they have been instrumental in averting theft worth Rs.161.62 crore from the inception in October 2011.

Similarly, in Tourism department also a Special Squad comprising of 31 Ex-Servicemen in the rank of Ex-Commissioned Officer, Ex-Junior Commissioned Officers and Ex-Havildars have been deployed.

## **Other Welfare Schemes**

57. TEXCO also implements the following schemes for the benefit of Ex-Servicemen:-

- Skill Development Training in various fields is being imparted to the personnel of the Tamil Nadu Ex-Servicemen's Corporation Limited.
- Group Personal Accident Insurance Scheme has been introduced for all the contract employees of Tamil Nadu Ex-Servicemen's Corporation Ltd. Under this scheme a sum of Rs.3 lakh is paid to the legal heirs of the deceased.
- In order to help Ex-Servicemen get substantial income after retirement, "TEXCO Welfare Fund Scheme" is being implemented for the contract personnel of TEXCO with an average annual expenditure of Rs.2.65 crore.

## **IX CHIEF MINISTER'S SPECIAL CELL**

58. The Chief Minister's Special Cell plays an important role in redressing the grievances of the people in a proper and effective manner. The petitions received by the Hon'ble Chief Minister at the camp office, while on tour and the petitions received in the Chief Minister's Special Cell in person, through e-mail by post and website are sorted out District and Department wise and sent to the respective Nodal Officers to redress the grievances. Online submission of petitions through the website of Chief Minister's Special Cell [www.cmcell.tn.gov.in](http://www.cmcell.tn.gov.in) was inaugurated on 12.08.2012. The petitioners can lodge their grievances with the Chief Minister's Special Cell 24 X 7 by registering their credentials in the above said website and track their grievances.



The quality of reply and speedy disposal of the petitions is ensured by Chief Minister's Special Cell by conducting periodical review meetings with concerned Nodal Officers.

Out of the total petitions received during the year 2017, 98% of petitions received in Chief Minister's Special Cell and 97% of petitions received through online have been disposed of so far.

### **Amma Call Centre**

59. Amma Call Centre 24 X 7 launched on 19.01.2016 with toll free number "1100" enable the public to submit grievances from their home. The calls are acknowledged by way of SMS and an SMS with the Gist of Grievance is sent to the concerned Grievance Redressal Officer (GRO) for taking action to dispose of the grievance. On receiving the SMS, the GRO contacts the

petitioner through telephone to get more details on the grievance. The details of the grievance and the action taken are uploaded in the Amma Call Centre website [www.ammacallcentre.tn.gov.in](http://www.ammacallcentre.tn.gov.in). After disposal of the grievance, the fact is intimated to the petitioner by way of SMS. In respect of grievances received in Amma Call Centre during the period from 01.01.2017 to 31.12.2017, 98.6% grievances have been disposed of. From this year onwards, the "Amma Call Centre" is functioning under Information and Technology Department.

**EDAPPADI K. PALANISWAMI**  
**CHIEF MINISTER**