



ABSTRACT

Information Technology and Digital Services Department – Allotment of the subjects relating to Telecom Infrastructure in the State including Right of Way (RoW) permissions, Single Window (RoW) Portal, issues relating to erection and removal of Telecom Infrastructure etc. to Electronic Corporation of Tamil Nadu Limited (ELCOT) and Appointment of Managing Director, Electronic Corporation of Tamil Nadu (ELCOT) as “Grievance Redressal Officer” to address the grievances of telecom related issues and Right of Way (RoW) portal issues in the State – Orders – Issued.

INFORMATION TECHNOLOGY AND DIGITAL SERVICES (E1) DEPARTMENT

G.O.(Ms) No. 09

Dated: 28.02.2023

சுபகிருது, மாசி - 16

திருவள்ளூர்வராண்டு - 2054

Read:

- 1) Indian Telegraph Right of Way Rules, 2016 notified by the Government of India in Gazette Notification No. GSR 1070(E), dated 15.11.2016.
- 2) G.O.(Ms.) No.1, Information Technology (B4) Department, dated 21.02.2018.
- 3) G.O.(Ms.) No.4, Information Technology (E1) Department, dated 25.01.2022.
- 4) G.O.(Ms.) No.17, Information Technology (E1) Department, dated 21.03.2022.

ORDER:

In the reference 1st read above, the Department of Telecommunications, Ministry of Communications, Government of India had notified the Indian Telegraph Right of Way Rules, 2016 to regulate Underground Telegraph infrastructure (Optical Fibre Cable) and Overground Telegraph infrastructure (Mobile Towers).

2. In the reference 2nd read above, orders have been issued to implement the said rules in the State. Among other things, in the G.O., it has been ordered that :-

- The District Collectors in respect of all Districts and the Commissioner for Greater Chennai Corporation in respect of Chennai will act as the **Nodal Officers** for the respective jurisdictions and authorized to issue Right of Way (RoW) permissions to Telecom Service Providers (TSPs)/Infrastructure Providers (IPs) under the provisions of Indian Telegraph Right of Way Rules, 2016.

- Electronic Corporation of Tamil Nadu (ELCOT) has been designated as the **Nodal Agency** for the purposes of the Indian Telegraph Right of Way Rules, 2016 and to develop a **Single Electronic Application Process**, as required in the said Rules, for submission of online applications by TSPs/IPs for grant of Right of Way (RoW) Permissions.
- The Principal Secretary to Government, Information Technology & Digital Services department has been nominated as the **Dispute Resolution Officer**.

3. In the reference 3rd read above, orders have been issued for implementing **Tamil Nadu Telecom Infrastructure Policy - 2022** for grant of Right of Way (RoW) for laying Optical Fibre Cable and installation of Base Tower Station (BTS) in the State of Tamil Nadu in line with the Indian Telegraph Right of Way Rules, 2016 issued by Government of India.

4. In the reference 2nd and 3rd read above, orders have been issued directing ELCOT to develop a **Single Window Portal** for processing of RoW electronic applications in the State. The portal has been launched and integrated with Payment Gateways.

5. The subject "**Telecom Infrastructure**" and related items were so far handled by the Information Technology and Digital Services department itself. However, after the notification of Indian Telegraph Right of Way Rules, 2016 by the Department of Telecommunications, Government of India and the subsequent issue of Tamil Nadu Telecom Infrastructure Policy-2022 in the State, a large number of communications relating to establishing, strengthening and monitoring of Telecom Infrastructure in the State were received from the TSPs/IPs, Apex bodies of Cellular and Telecom Infrastructure Operators and the Department of Telecommunications, Government of India and this resulted multifold increase of records and connected papers, besides puts hardship in monitoring of implemented telecom projects and resolving the disputes and grievances of TSPs/IPs.

6. The Government, after careful examination hereby appoints the Managing Director, Electronic Corporation of Tamil Nadu Limited (ELCOT) as **Grievance Redressal Officer**, to address the grievances of telecom related issues and Right of Way (RoW) portal issues in the State and allocate the following subject matters relating to "**TELECOM INFRASTRUCTURE**" to ELCOT for better monitoring :-

- i. All matters relating to issue of Right of Way for Telecom Infrastructure in the State (Underground (cables) / Overground (Towers)).
- ii. Grievances, Issues, Queries, Modification / Integration / Increasing server space / Speed of Single Window RoW Portal, Integrating popular Payment Gateways, Integrating with GatiShakti Sanchar Portal of DoT through Application Programming Interface (API), enabling 5G applications Forms, etc.
- iii. All meetings relating to RoW issues conducted by Department of Telecommunications, Government of India and its monitoring at State level in co-ordination with Department of Telecommunications, Tamil Nadu Licensed Service Area (TN LSA), District Collectors and Commissioner, Greater Chennai Corporation.
- iv. All Petitions/requests/grievances received from TSPs/IPs/General Public on erection/removal of Cell Phone Towers and Telecom infrastructure in the capacity of Grievance Redressal Officer.

- v. All matters relating to usage of Call Before-U-Dig (CBuD) Mobile App.
- vi. Any other issues related to Right of Way, Telecom Infrastructure, Single Window Clearance (RoW) Portal and matters relating to 5G roll-out.

7. This order comes with effect from date of issue of this order. The Managing Director, Electronic Corporation of Tamil Nadu Limited (ELCOT) is directed to take hold of all the records relating to the above subjects hitherto dealt with by Information Technology and Digital Services Department for taking further action.

(BY ORDER OF THE GOVERNOR)

**J. KUMARAGURUBARAN
SECRETARY TO GOVERNMENT**

To:

The Managing Director,

Electronics Corporation of Tamil Nadu Limited (ELCOT),
692, MHU Complex, Anna Salai, Nandanam, Chennai – 600 035.

All Departments of Secretariat, Chennai-600 009.

All Heads of Departments under Departments of Secretariat,
Government of Tamil Nadu.(to be communicated by the Secretariat Department)

All District Magistrate/ District Courts.

The Registrar, High Court of Madras, Chennai.

The Registrar, Madurai Bench of High Court of Madras, Madurai.

All Districts Collectors, Government of Tamil Nadu.

The Commissionerate of Municipal Administration,
No. 78, Urban Administrative Building, Santhome High Road, Chennai – 600 028.

The Director of Rural Development and Panchayat Raj,
4th and 5th Floor, Panagal Building, Jeenis Road, Saidapet, Chennai – 600 015.

The Commissioner of Treasuries & Accounts,
Integrated Complex for Finance Department,
3rd Floor, Veterinary Hospital Campus,
Anna Salai, Nandanam, Chennai – 600 035.

The Principal Secretary / Commissioner,
Greater Chennai Corporation, Rippon Building, Chennai – 600 003.

The Deputy Director General / State Informatics Officer,
National Informatics Centre (NIC),
E2A, Rajaji Bhavan, Besant Nagar, Chennai - 600 090.

The Deputy Director General (Rural),
O/o. Advisor TN LSA,
Department of Telecommunications, Government of India,
III Floor, TNT Complex Building, No. 60 Ethiraj Salai, Chennai – 600 008.

The Chief General Manager, Bharat Sanchar Nigam Limited (BSNL),
No. 16, Greams Road, Chennai – 600 006.

The Chief General Manager (PROJ) Tamil Nadu State Head,
Bharat Broadband Network Limited (BBNL) – Tamil Nadu,
BSNL – STR Building, 2nd Floor, No. 11 Link Road,
Ganapathy Colony, Guindy, Chennai – 600 032.

The Director General,
Digital Infrastructure Providers Association (DIPA),
Building No.7, 2nd and 3rd Floor, Bhai Vir Singh Marg, New Delhi – 110 001.

The Cellular Operators Association of India (COAI),
Sector 2, 14, Bhai Vir Singh Marg, Sector 4, Gole Market, New Delhi – 110 001.

Copy to:

The Secretary,
Department of Telecommunications, Ministry of Communications,
Government of India, New Delhi.
Sanchar Bhawan 20, Ashoka Road, New Delhi 110 001.

The Chief Technology Officer,
Information Technology & Digital Services Department,
Secretariat, Chennai-600 009.

The Special Personal Assistant to Hon'ble Chief Minister, Chief Minister's Office,
Secretariat, Chennai-600 009.

The Senior Personal Assistant to Hon'ble Minister for Information Technology & Digital
Services Department, Secretariat, Chennai – 600 009.

The Principal Private Secretary to Chief Secretary to Government,
Secretariat, Chennai-600 009.


The Private Secretary to Secretary to Government,
Information Technology & Digital Services Department,
Secretariat, Chennai-600 009.

The Information Technology & Digital Services (OP) Department,
Secretariat, Chennai-600 009.

The Content Creator/Moderator/Nodal Officer,
Information Technology & Digital Services Department,
Secretariat, Chennai-600 009.

Sf/Sc

// FORWARDED / BY ORDER //


28/02/2023
SECTION OFFICER
28/02/23