



ABSTRACT

Industries - Guidance Tamil Nadu - Development of a Comprehensive Single Window Portal, IT system Development and maintenance for improving Ease of Doing Business (EoDB) - Administrative Sanctioning for a sum of Rs.29,97,79,442/- and sanctioning of Rs.9,88,74,505/- for the year 2020 - 21 - Orders - Issued.

Industries (MIB.2) Department

G.O.(Ms) No.1

Dated 04.01.2021

மார்கழி 20, சார்வரி வருடம்,
திருவள்ளூர் ஆண்டு-2051

Read:

- 1) Email received from the Managing Director and Chief Executive Officer, Guidance Tamil Nadu, dated 10.12.2019.
- 2) From the Managing Director and Chief Executive Officer, Guidance Tamil Nadu dated 18.09.2020

ORDER:

In the email first read above, the Managing Director and Chief Executive Officer, Guidance, Tamil Nadu has sent a proposal for development of a comprehensive single Window Portal, IT system Development and maintenance.

2. In his proposal he has stated as follows:-

- a) In line with State's Vision to foster "Ease of Doing Business" for attracting more investments by supporting the current & potential investors approval/ clearance life-cycle processes, Guidance has floated the (Request For Proposal) RFP for selection of System Integrator (SI) for Design, Development, Implementation and Maintenance of online systems for improving the EODB on 10th March 2020.
- b) Following the project scope, selected SI shall design, develop, implement, operate and manage the Integrated Single Window Solution for the State. This solution shall effectively house 192 services out of which 50 additional services require fresh software application development and remaining would call for service integration with the prevailing legacy systems.

(p.t.o)

- c) The solution Development and Implementation period is spread across 12 months and post which the SI shall render Operation and Management services for 5 years.

Features of the proposed solution

- i. The solution is envisaged to be designed on "Human-centered-Design" philosophy wherein the solution through use of Artificial Intelligence and Machine Learning shall predict potential challenges and highlight to respective authorities for necessary actions.
 - ii. The solution also envisages a business workflow automation tool which can create workflow automation at user-interface level so that administrators can create their own flexible workflows in line with prevailing statutory changes if required.
 - iii. The Solution envisages setting up of Comprehensive 3 tier Server & Storage System i.e. at Primary Data Centre, Disaster Recovery sites to ensure 'zero data loss' and 'Business Continuity' at par with global industry standards. This infrastructure is envisaged to have high standards of security enablement to ensure safe custody of Guidance's database. The SI shall carryout solution's periodic vulnerability and security threats assessment and comply as per Ministry of Electronics and Information Technology (MeitY), Government of India guidelines.
 - iv. The project envisages to migrate all the existing systems such as Yaadhum Oorae, Biz Buddy, Guidance portal, etc. under this single comprehensive umbrella thereby ensuring standardization. Further, the SI shall develop application for automation of Guidance's office processes whereby office procedures such as online communication, file management, knowledge management, contracts and personnel management, etc., shall be automated. The Guidance had sought INR 16.5 Crores towards IT System Development and Maintenance Cost.
- d) Subsequently, Guidance had detailed discussions with concerned departments involved in providing permissions to enterprises and identified additional 64 services which need to be included in the Single Window portal, and additionally Department for Promotion of Industry and Internal Trade, Government of India had recommended provision of additional 34 services through single window portal under Business Reform Action Plan, 2020.

- e) In view of the above enhancements, the budget has been revised to INR 27.53 crores (including taxes).
- f) In response to the RFP floated by Guidance, the following bidders have submitted response to RFP.
- i) M/s. TCS, ii) M/s. Oasys, iii) M/s. CMS
- g) Subsequent to the quality - cum - commercial bid evaluation of the technical and commercial proposals, M/s. TCS emerged as bidder with highest total score based on the quality cum cost evaluation.
- h) Guidance carried out interactive negotiation discussion as per RFP clause 7.1 and 7.4 with M/s. TCS. As part of the negotiations, Guidance included additional scope for Development of Tamil Nadu Land Information Portal and 10 other services as part of TCS scope.
- i) Post negotiations, Guidance issued Letter of Award to TCS on 10th August 2020 for award value of INR 29,97,79,442/- (including taxes) for Development (1 year), and Operation and Maintenance (5 years) of IT Systems relating to Ease of Doing Business at Guidance.

3. In view of the above, the Managing Director and Chief Executive Officer, Guidance Tamil Nadu has revised the project estimate and requested the Government to sanction a sum of Rs.29,97,79,442/- crores as per the following schedule:

Year	Funds required (INR)
2020-21	9,88,74,505
2021-22	5,11,46,573
2022-23	3,52,37,262
2023-24	3,52,37,262
2024-25	3,52,37,262
2025-26	4,40,46,578
Total	29,97,79,442

4. The Government, after careful examination, accords administrative sanction for a sum of Rs.29,97,79,442/- (Rupees Twenty Nine Crore Ninety Seven Lakhs Seventy Nine Thousand Four Hundred and Forty Two only) to Guidance for Development of a comprehensive Single Window Portal, IT system Development and maintenance for improving Operation and Maintenance of IT systems relating to Ease of Doing Business at Guidance and also sanctions a sum of Rs.9,88,74,505/- (Rupees Nine Crores Eighty Eight Lakhs Seventy Four Thousand Five Hundred and Five only) for the year 2020 - 21.

5. The expenditure sanctioned in paragraph 4 above, shall be debited to the following new head of account opened under D.No.27-02:-

2852 - Industries - 80 - General - 800 - Other Expenditure - State's Expenditure JX Implementation and maintenance of online systems for improving the "Ease of Doing Business" in Tamil Nadu - 309 - Grants-in-Aid - 03-- Grants for specific Schemes.

IFHRMS DPC = 2852-80-800-JX309-03

Old DPC = 2852-80-800-JX-0938

6. The expenditure sanctioned of Rs 9,88,74,505/ - in para 4 above shall constitute an item of "**New Service**" and the approval of the Legislature shall be obtained in due course of time by an inclusion in the Supplementary Estimates for the year 2020-2021. Pending approval of the Legislature, the expenditure may be initially met by drawl of an advance from the Contingency Fund. The Industries Commissioner and Director of Industries Commerce is directed to calculate the actual amount required for the period upto next Supplementary Estimates and apply for sanction of the same as advance from the Contingency Fund to Finance (BG.I) Department directly in Form "A" appended to the Contingency Fund Rules, 1963 along with a copy of this order. Orders for sanction of an advance from the Contingency Fund will be issued from Finance (BG.I) Department. The Industries Commissioner and Director of Industries Commerce shall also send necessary draft explanatory notes for inclusion of this expenditure in the Supplementary Estimates for the year 2020-2021 at the appropriate time without fail.

7. The Industries Commissioner and Director of Industries Commerce is the Estimating, Reconciling and Controlling Authority for the above New Head of Account.

8. The Pay and Accounts Officer / Treasury Officer concerned are directed to open the above New Head of Account in their books.

9. The Managing Director and Chief Executive officer, Guidance Tamil Nadu is requested to send utilization certificate to the Industries Commissioner and Director of Industries and Commerce and to Government in Industries Department in due course.

10. This order issues with the concurrence of Finance Department vide its U.O.No.48135/ Ind/ 2020, dated 30.12.2020 and ASL No.1329 (One Thousand Three Hundred and twenty nine)

(BY ORDER OF THE GOVERNOR)

**N. MURUGANANDAM
PRINCIPAL SECRETARY TO GOVERNMENT**

To
The Managing Director and Chief Executive Officer,
Guidance Tamil nadu
PRESTIGE POLYGON TOWERS,
11th Floor No.471, Anna Salai,
Rathna Nagar, Teynampet,
Chennai - 600 085.

The Industries Commissioner and
Director of Industries and Commerce,
5/6, Guindy Industrial Estate,
SIDCO Industrial Estate,
Guindy, Chennai - 600 032.

The Pay and Accounts Officer,
Secretariat (E) Chennai - 600 008.

The Accountant General, Chennai - 600 018.

Copy to:
The Chief Minister's Office,
Chennai - 600 009.
The Finance (Inds/BG1/BG2/W&M1) Department,
Chennai - 600 009.
Industries (OP II/ Budget) Department,
Chennai - 600 009.
SF/SCs

// Forwarded / By Order //



(A. VIJAYARAJAN)
UNDER SECRETARY TO GOVERNMENT

6.20
4.1.2020