



ABSTRACT

Consumer Protection - Strengthening of Consumer Fora – Re-Constitution of Empowered Committee for implementation of the scheme "Strengthening of Consumer Fora - Phase II" - Orders - Issued.

Cooperation, Food and Consumer Protection (H2) Department

G.O.(Ms) No. 24

Dated: 12.2.2015

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Read :

1. From the Director, Government of India, Ministry of Consumer Affairs, Food and Public Distribution, Department of Consumer Affairs, New Delhi, D.O.No.4(1)/2012-CPU, dated.14.12.2012.
2. G.O(Ms) No. 138, Cooperation, Food and Consumer Protection (H2) Department, dated. 11.12.2014.
3. From the Under Secretary to Government of India, Ministry of Consumer Affairs, Food and Public Distribution, Department of Consumer Affairs, New Delhi No. 4(1)/2012-CPU. dated.11.12.2014.

ORDER:-

In the reference first read above, the Director, Ministry of Consumer Affairs, Food and Public Distribution, Department of Consumer Affairs, Government of India has stated that Department of Consumer Affairs has launched a scheme titled "Strengthening of Consumer Fora" for implementation during the Eleventh Plan. For quicker resolution of complaints, Mediation Centres have been proposed to be established at each Consumer Forum as an Alternative Redressal Mechanism. He has further stated that it has been decided to continue the scheme during the Twelfth Plan with some minor modifications titled as "Strengthening Consumer Fora – Phase II " and in addition to financial assistance available under the existing scheme, the States / Union Territories would be eligible for financial assistance also for construction of Mediation Centres. He has sent the Draft Guidelines and Norms (Infrastructure benchmark) for the Twelfth Plan continuing scheme – "Strengthening of Consumer Fora – Phase II"

(p.t.o)

2. In the G.O second read above, Government have issued orders constituting an “Empowered Committee” under the Chairmanship of the Chief Secretary to Government of Tamil Nadu with the following members as per the guidelines and norms prescribed by the Government of India:-

Empowered Committee		
I	The Chief Secretary to Government, Government of Tamil Nadu.	Chairman
II	The Joint Secretary / Director, Department of Consumer Affairs, Government of India.	Member
III	The Principal Secretary to Government, Finance Department.	Member
IV	The Principal Secretary to Government, Cooperation, Food and Consumer Protection Department.	Member
V	The Hon'ble President, State Consumer Disputes Redressal Commission, Chennai.	Member

3. Subsequently, in the reference third read above, the Under Secretary to Government of India, Ministry of Consumer Affairs, Food and Public Distribution, Department of Consumer Affairs, has stated that the guidelines for the 12th plan scheme ‘Strengthening Consumer Fora Phase - II’ has been modified to the extent that the Empowered Committee can be constituted under the Chairmanship of Chief Secretary or Secretary-in-charge of Consumer Affairs and this modification has been made to ensure operational ease for the States, since in many States / UTs Chief Secretary are unable to devote time for such committees. Hence he has requested that the Empowered Committee may be re-constituted where necessary, meetings be convened regularly and concrete proposals for strengthening the infrastructure of Consumer Fora (District Consumer Fora and State Commission) be submitted.

4. The Government after careful examination has decided to re-constitute the Empowered Committee under the Chairmanship of the Principal Secretary to Government, Cooperation, Food and Consumer Protection Department, with the following members as per the modified guidelines and norms prescribed by the Government of India at para 3 above, and do hereby orders accordingly:-

Empowered Committee		
I	The Principal Secretary to Government, Cooperation, Food and Consumer Protection Department.	Chairman
II	The Joint Secretary / Director, Department of Consumer Affairs, Government of India.	Member
III	The Principal Secretary to Government, Finance Department.	Member
IV	The Hon'ble President, State Consumer Disputes Redressal Commission, Chennai.	Member

5. The Empowered Committee shall continue to exist till the scheme "Strengthening of Consumer Fora - Phase II" is completed in all respects.

6. This order issues with the concurrence of Finance Department vide its U.O. No. 7100/CF&CP/2015-1, dated 9.2.2015.

(BY ORDER OF THE GOVERNOR)

**Md. NASIMUDDIN
PRINCIPAL SECRETARY TO GOVERNMENT**

To

The Chief Secretary to Government of Tamil Nadu,
Secretariat, Chennai – 9.

The Joint Secretary / Director,
Department of Consumer Affairs,
Government of India, New Delhi.

The Principal Secretary to Government,
Finance Department, Chennai – 9.

The Hon'ble President,
State Consumer Disputes Redressal Commission,
Chennai - 3.

The Registrar, State Consumer Disputes Redressal Commission, Chennai - 3.

All the Presidents of the District Consumer Disputes Redressal Forum,

Through :

The Registrar, State Consumer Disputes Redressal Commission, Chennai - 3.

The Commissioner of Civil Supplies and Consumer Protection Department, Chepauk,
Chennai - 5.

The Accountant General, Chennai – 18.

The Accountant General, Chennai – 18. (By Name)

The Pay and Accounts Officer (South), Chennai – 35.

The Pay and Accounts Officer (High Court),

Chennai – 104/Madurai

All Treasury Officers.

Copy to:

The Private Secretary to Chief Secretary to Government, Chennai - 9.

The Private Secretary to Principal Secretary to Government, Finance Department,
Chennai - 9.

The Private Secretary to Principal Secretary to Government, Cooperation,
Food and Consumer Protection Department, Chennai-9.

The Special Personal Assistant to Hon'ble Minister (Food and Hindu Religious and
Charitable Endowments Department), Chennai - 9.

Office of the Hon'ble Chief Minister,
Chennai – 9.

// Forwarded By Order //

SECTION OFFICER