



ABSTRACT

Information Technology Department –Financial Sanction for a sum of Rs.39,00,000/- towards 2nd year instalment for the “SMS Based Services Tracking” facility – Orders – Issued.

INFORMATION TECHNOLOGY (e.Gov-I) DEPARTMENT

G.O.(Ms).No. 3

Dated: 23.03.2017

துன்முகி, பங்குனி – 10

திருவள்ளூர் ஆண்டு 2048

Read:

1. G.O. Ms.No.5, IT (e-Gov I) Department, dated 28.02.2014
2. G.O. Ms.No.10, IT (e-Gov I) Department, dated 10.07.2014
3. From the Director of e-Governance & Chief Executive Officer, Tamil Nadu e-Governance Agency, D.O.Letter No. R/1/2016-TNeGA, dated 07.02.2017.

ORDER :

In the Government Order first read above, administrative approval was accorded for providing “SMS Based Service Tracking” System at a cost of Rs.1,20,50,000/- (Rupees One Crore Twenty Lakhs and Fifty Thousand only) and Tamil Nadu e-Governance Agency (TNeGA) was nominated as the implementing agency for the project. The year-wise cost summary for the project is as follows :-

(Rs. In lakhs)

SI. No	Particulars	Year 0	Year 1	Year 2	Year 3	TOTAL
1.	Application Development for SMS Based Service Tracking for 20 services already provided through e-District Portal	5.00	0.00	0.00	0.00	5.00
2.	SMSC short code Keywords-rental charges (for 20 services @ Rs.1,000/- per keyword per month)	0.00	2.40	4.20	4.20	10.80
3.	SMS charges for Acknowledgements and Auto-Status Intimations	0.00	31.60	34.80	38.30	104.70
	TOTAL COST	5.00	34.00	39.00	42.50	120.50

2. In the said Government Order, it has also been ordered that the financial sanction for the project will be accorded based on the proposal and performance during the previous year by the implementing agency viz. Tamil Nadu e-Governance Agency, for every year during the project. The Chief Executive Officer, Tamil Nadu e-Governance Agency was directed to send necessary proposal for according financial sanction for the project.

3. In the Government Order second read above, a sum of Rs.39,00,000/- (Rupees Thirty Nine Lakhs Only) was sanctioned to TNeGA towards the application development and the recurring cost for the "SMS Based Services Tracking System" for 0th year (Rs.5 lakhs) and 1st year (Rs.34 lakhs).

4. The Director of e-Governance & Chief Executive Officer, Tamil Nadu e-Governance Agency, in his letter 3rd read above, has stated that in order to implement the SMS Based Tracking System, the Director (AS-III), Department of Telecommunication, Government of India has been addressed to allot a Short Code to Director of e-Governance & Chief Executive Officer, Tamil Nadu e-Governance Agency. Accordingly, the Department of Telecommunication, Government of India has allotted the Short Code "155250" for the citizen-centric helpline to the Directorate of e-Governance, Information Technology Department with the following features :-

- Category-I: Service (i.e. mandatory service to be provided by all the access Service Providers).
- Accessibility: Un-restricted i.e. available on STD also.
- Metered Service Called Party Pays.

5. The Director of e-Governance & Chief Executive Officer, Tamil Nadu e-Governance Agency has also stated that on receipt of the Short Code "155250" from the Government of India, M/s. BSNL, has been addressed to operationalize the SMS Based Tracking System using the Short Code by mapping the Short Code with the existing Toll Free Number of TNeGA, i.e. 1800-425-1333. The Director of e-Governance & Chief Executive Officer, Tamil Nadu e-Governance Agency has also stated that a sum totaling Rs.19,32,000/- was sanctioned to BSNL for the Bulk SMS (Push) Charges, Establishment of Cloud, Software & Maintenance and MIS reports for SMS Based Tracking System. As of now, the amount spent under this project has exceeded the first instalment of Rs.39,00,000/- (Rupees Thirty Nine Lakhs Only). The excess amount was spent from the internal revenue accrual of TNeGA. Once the second and third instalments are released, the amount spent in excess will be recouped to appropriate account.

6. The Director of e-Governance & Chief Executive Officer, Tamil Nadu e-Governance Agency has also stated that as of now, about 40 citizen centric services are made available in the e-Sevai portal through the e-Sevai Centres across the State. For the remaining services, application development is in the final stage of completion and steps are being taken to roll-out the remaining services at the earliest. During the Budget Session of 2015-2016, the Hon'ble Chief Minister has announced under Rule 110 of Tamil Nadu Legislative Assembly that 300 additional services will be added in the e-District project at a cost of Rs.10 crores. TNeGA has taken up the task of rolling out of additional 300+ services under e-District Phase-II and techno-commercial proposal received from the System Integrator is being reviewed.

7. The Director of e-Governance & Chief Executive Officer, Tamil Nadu e-Governance Agency has further stated that it is expected that 14,00,00,000 transaction of Short Code messages per year may happen through the SMS facility established by TNeGA that can facilitate the common man to know the status of his/her application i.e. Applied, Approved, Rejected, etc. as detailed below :-

SMS Type	Approx. Transaction Count per year	Charges per SMS (by CDAC) excluding Service tax (Rs.)	Total (Rs.)
Push SMS	6,00,00,000	0.03 /- per SMS	18,00,000
Pull SMS	8,00,00,000	0.03 /- per SMS	24,00,000
Total Cost			42,00,000

8. The Director of e-Governance & Chief Executive Officer, Tamil Nadu e-Governance Agency has further stated that the current requirement could not be met out with the fund proposed for 2nd year (Rs.39 lakhs) alone. Moreover, the transaction count per year has been considered on the minimum side which is anticipated to increase in the coming days as additional 300 plus services have been planned to be on-boarded.

9. The Director of e-Governance & Chief Executive Officer, Tamil Nadu e-Governance Agency has therefore requested the Government to sanction a sum of Rs.81,50,000/- (Rupees Eighty One Lakh and Fifty Thousand Only) combining Rs.39,00,000/- (Rupees Thirty Nine Lakhs Only) to be sanctioned in 2nd year and Rs.42,50,000/- (Rupees Forty Two Lakh and Fifty Thousand Only) to be sanctioned in 3rd year to implement the "SMS Based Service Tracking System".

10. The Government, after careful examination, hereby accord financial sanction for a sum of Rs.39,00,000/- (Rupees Thirty Nine Lakh only) to Tamil Nadu e-Governance Agency towards 2nd year instalment for "SMS Based Services Tracking System".

11. The expenditure sanctioned in paragraph 10 above shall be debited to the following Head of Account :-

“2852. Industries – 07.Telecommunication and Electronic Industries - 800.Other Expenditure – Schemes in the Twelfth Five Year Plan-II. State Plan – JR. SMS Based Services Tracking System – 09. Grants in Aid - 03. Grants for Specific Schemes” (DPC 2852-07-800-JR-0939)

12. The Director of e-Governance is authorized to draw and disburse the amount to Tamil Nadu e-Governance Agency.

13. The Chief Executive Officer, Tamil Nadu e-Governance Agency is requested to send the physical and financial progress of the scheme every month to the Government along with the details of expenditure incurred and Utilization Certificate. Unspent balance, if any, should be remitted into Government account.

14. This order issues with the concurrence of Finance (Industries) Department vide its U.O. No.14119/IND/2017, dated 22.03.2017.

(By Order of the Governor)

T.K. RAMACHANDRAN
Principal Secretary to Government

To

The Chief Executive Officer,

Tamil Nadu e-Governance Agency, Alwarpet, Chennai - 600 018.

The Accountant General (Audit), 361, Anna Salai, Chennai – 600 018.

The Principal Accountant General (Accounts & Entitlements),
361, Anna Salai, Chennai - 600 018.

The Accountant General, Secretariat, Chennai - 600 009.

The Pay and Accounts Officer, Secretariat, Chennai-600 009.

The Pay and Accounts Officer (South), 484 Anna Salai, Nandanam, Chennai - 600 035.

The Resident Audit Officer, Secretariat, Chennai - 600 009.

Copy to:

The Senior Principal Private Secretary to Principal Secretary to Government,
Information Technology Department, Secretariat, Chennai - 600 009.

The Finance (Ind/BG.I/BG.II) Department, Secretariat, Chennai - 600 009.

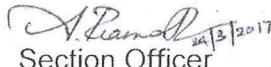
The Information Technology (OP) Department, Secretariat, Chennai - 600 009.

The Special Programme Implementation Department, Secretariat, Chennai - 600 009.

The Content Creator/Moderator/Nodal Officer (CMS),

Information Technology Department, Secretariat, Chennai – 600 009.

SF/SC


Section Officer
24/3/2017
24/3/17