



ABSTRACT

Information Technology Department – Assured Multi Modal Access to (AMMA) e-Services and Development of Mobile Application for Citizen Centric Services - Administrative sanction accorded – Orders - Issued.

INFORMATION TECHNOLOGY (e.Gov.2) DEPARTMENT

G.O.(Ms).No.2

Dated:08.03.2017

துன்முகி, மாசி-24

திருவள்ளூர் ஆண்டு-2047

Read:

1. Announcement made by former Hon'ble Chief Minister on 23.09.2016
2. From the DeG&CEO, TNeGA, Lr.No.C/39/2016-TNeGA, dated 24.11.2016 and 4.1.2017

ORDER:

The former Hon'ble Chief Minister of Tamil Nadu, among other thing, and has made the following announcement on 23.09.2016:-

“தமிழக அரசின் சேவைகள், சம்பந்தப்பட்ட துறைகளின் வாயிலாக, பொதுமக்களுக்கு, இணையம் மூலம் வழங்கப்பட்டு வருகின்றன. தற்போது, பெருவாரியான மக்கள், சிறந்த தொழில்நுட்ப வசதியுள்ள கைபேசிகளை பயன்படுத்தி வருகின்றனர். எனவே, அரசு சேவைகள் கைபேசி செயலிகள் வாயிலாக அளிக்கும் வகையில் –“அம்மா (Assured Multi-Modal Access to e-Services) இ-சேவை“ என்ற ஒரு திட்டத்தினை செயல்படுத்த நான் உத்தரவிட்டுள்ளேன். முதற்கட்டமாக 25 முக்கிய சேவைகள் இத்திட்டம் வாயிலாக வழங்கப்படும். இந்த கைபேசி செயலித் திட்டம் 1 கோடி ரூபாய் செலவில் செயல்படுத்தப்படும்.”

2. Accordingly, in the letter 2nd read above, the Director of e-Governance & Chief Executive Officer, Tamil Nadu e-Governance Agency (TNeGA) has sent a proposal to Government for implementing the scheme Assured Multi Modal Access to (AMMA) e-Services and development of Mobile Application for 25 citizen centric services.

3. The salient features of the proposal are as follows:-

I. Introduction

A mobile app is a software application designed to run on mobile devices such as smart phones and tablet computers. As usage of mobile apps has become increasingly prevalent across mobile phone users, the Government of Tamil Nadu is keen to deliver e-Sevai services through the mobile platform also. Citizens will be able to avail services “anytime” “anywhere” through the mobile application. It will prove as an extended arm of TNeGA for delivering citizen centric services.

II. Objective

The major objective is to “Enable the delivery of citizen centric services of Tamil Nadu e-District Suite through mobile applications”.

III. Benefits

- a) Citizen need not necessarily visit the Common Service Centers for availing the e-District Services, especially those which do not require any submission of documents.
- b) Citizen can avail the e-District services at their fingertips with ease and comfort through these mobile applications.
- c) Citizens can track the status of their applications and of any e-District service and anytime through usage of the mobile application.
- d) This would increase the reachability and availability of the e-District application.
- e) The mobile application would be made available to different types of mobile users’ including i-Phone iOS and Android Operating System (OS) based Smartphone’s to support Android 4+ and i-Phone OS (iOS) 9+ users.
- f) Users will be able to download the applications from their respective app stores and use the application with ease and comfort.

IV. Cost Estimate

A cost estimate for the mobile application development based on the above said features is prepared approximately at a cost of Rs.1.00 crore.

S.No.	Description	Amount in Rs.
1	Creation of mobile framework for mobile application	1,00,000
2	CSC locator (GIS based) – Design and development	3,00,000
3	Utility Bill Payment Services – Design and development (25 services)	50,00,000
4	Application Status Tracking	2,50,000
5	Integration with Payment gateways	5,00,000
6	Escalation Matrix	1,00,000
7	Fast track options – payment	1,00,000
8	Auto pickup of SMS for OTP	1,00,000
9	Notifications on bill payment	1,50,000
10	Transaction history	1,00,000
11	Placeholder for Ads	1,00,000
12	CAN Integration	2,00,000
13	Social media integration	1,00,000
14	Customer support feedback	1,00,000
15	Security Audit	5,00,000
16	Operation and Maintenance Support for 1 year	6,00,000
17	Licenses for VM	2,00,000
18	Taxes	15,00,000
Total		1,00,00,000

4. The Director e-Governance & Chief Executive Officer, Tamil Nadu e-Governance Agency (TNeGA) has further stated that the development of mobile application for the project will be implemented with the e-District project funds and no separate financial sanction of funds are required from the State Government for implementing the scheme. He has therefore requested the Government to accord administrative approval for the project.

5. The Government after careful consideration of the proposal of the Director e-Governance & Chief Executive Officer, Tamil Nadu e-Governance Agency (TNeGA) accord administrative sanction to Tamil Nadu e-Governance Agency for implementing the Assured Multi Modal Access to (AMMA) e-Services and development of Mobile Application for 25 Citizen Centric Services scheme at an estimated cost of Rs.1,00,00,000/- (Rupees One Crore Only) The expenditure shall be met from the e-District project funds.

6. This order issues with the concurrence of Finance (Industries) Department, vide its U.O.No. 11144/Fin (Ind) /2017, dated 06.03.2017.

(By order of the Governor)

T.K. RAMACHANDRAN,
Principal Secretary to Government.

To

The Director of e-Governance / Chief Executive Officer,
Tamil Nadu e-Governance Agency, Alwarpet, Chennai - 600 018.

All Departments of Secretariat, Chennai-9.

All District Collectors.

The State Informatics Officer, National Informatics Centre
TN State Unit, E-Wing, Rajaji Bhavan, Chennai-90.

The Principal Accountant General, Chennai-600 018.

The Accountant General (Audit), 361, Anna Salai, Chennai- 600 0018.

The Pay and Accounts Officer, Chennai-600 009/35.

The Resident Audit Officer, Secretariat, Chennai – 600 009.

Copy to:-

The Special Personal Assistant to Hon'ble Minister for Information Technology,
Secretariat, Chennai-9.

The Senior Personal Assistant to Additional Chief Secretary to Government,
Finance, Secretariat, Chennai-9

The o/o Hon'ble CM, Secretariat, Chennai-9.

The Senior Principal Private Secretary to Principal
Secretary to Government, Information Technology Department,
Secretariat, Chennai-600 009.

The Finance (Industries) Department, Secretariat, Chennai-600 009.

The Content Creator / Moderator/Nodal Officer (CMS),
Information Technology Department, Secretariat, Chennai-9
Sf/Sc.

// Forwarded / By Order //

unani
9/3/17
Section Officer
12.4.2017
09/3/17

