



ABSTRACT

Information Technology Department – Tamil Nadu e-Governance Agency (TNeGA) – Single Portal for Citizens – Administrative approval of Rs. 9,68,50,000/- (Rupees nine crore sixty eight lakh and fifty thousand only) and Financial sanction for an amount of Rs. 50.00 lakh -Orders- issued.

INFORMATION TECHNOLOGY (B4) DEPARTMENT

G.O.(Ms.) No.15

Dated: 17.03.2020

விகாரி, பங்குனி-4,

திருவள்ளூர் ஆண்டு-2051.

Read:

From the Commissioner of e-Governance and Chief Executive Officer,
Tamil Nadu e-Governance Agency, Letter No.1665 / TNeGA / 2019, dated 3.10.2019

ORDER

While moving the Demand No.31 pertaining to Information Technology on the floor of Legislative Assembly on 10.07.2019 the Hon'ble Minister for Information Technology has made the following announcement:-

“அரசு வழங்கும் சேவைகளை, பொதுமக்கள் பல்வேறு துறைகளின் வலைத்தளங்களை பயன்படுத்துவதன் மூலமாகவும் மற்றும் அரசு இ-சேவை மையங்கள் மூலமாகவும் பெற்று வருகின்றனர். இந்த இரண்டு நிகழ்வுகளிலும் வெவ்வேறு இணைய முகவரிகளை (URLs) பயன்படுத்த வேண்டியுள்ளது. அரசின் அனைத்து சேவைகளையும் திறந்த வலைதளம் மூலம் வழங்க அரசு திட்டமிட்டுள்ளது. எனவே ஒரே பயனர் குறியீடு மற்றும் கடவுச் சொல்லுடன் கூடிய மக்களுக்கான ஒரே வலைத்தளத்தை உருவாக்க வேண்டிய அவசியம் ஏற்பட்டுள்ளது. இவ்வலைத்தளம் அரசின் பல்வேறு துறை சார்ந்த சேவைகளை ஒருங்கிணைத்து வழங்கும். பொதுமக்கள் ஒரே இணைய முகவரியை நினைவில் கொண்டு அனைத்து சேவைகளையும் பெற்று பயன்பெறலாம்”.

2. The current State Portal www.tn.gov.in developed during 2008-2009 is outdated on many parts, including technology, standardisation and accessibility. Hence it has been decided to have a State Portal which has the best features, visibility service delivery layer for Citizens.

3. Based on the Announcement made by the Hon'ble Minister, Information Technology, the Commissioner of e-Governance and Chief Executive Officer, Tamil Nadu e-Governance Agency has sent a detailed proposal on “**Single Portal for Citizens**” at an estimated cost of Rs.9,69,00,000/- (Rupees nine crore and sixty nine lakh only) for the implementation of Project and the objectives of the project is as follows:-

- Identify the Citizen Centric Services offered Online, Offline
- Identify the Online and Offline Applications of the above services
- Identify the Applications Readiness for the Integration & API Availability & the Support from their System Integrator
- Plan and negotiate with the Departments / Agencies to update / develop a fresh application(s) which are online but not ready to Integrate, Offline and manual processes to these initiatives
- Priorities the Services List from the identified Applications
- Create an Integrated Single Citizen Portal with Single Sign-On Facility
- Request the Departments / Sub Departments / Agencies to create and manage the Catalog for the prioritised services (In Real Time)
- Request the Departments / Sub Departments / Agencies to prepare & develop the integration Application Programming Interface (API) with the proposed Integrated Single Citizen Portal to;
 - On-Board their Applications
 - Share and update Application(s), Service(s) meta and master data information
 - Authenticate and enable single Login facility
 - Accept the Service Request for any Service(s) listed in the Catalog and Respond back
 - Accept the Status enquiry and Provide the Current Status update
 - Provide reporting elements Communicate alert & notifications as and when required
- Benefit to the Citizen
 - Single User Credential
 - Service Catalog in the Single Window System for the Citizen to search and find the list of services offered by various Government Departments / Sub Department / Agencies to apply, make queries and enquire Status online
 - Integrated Dashboard - to review History / Transaction list
 - Complaints and Enquiries to any services listed in the Catalogs
 - Provide Feedback
 - Secured Transaction through Aadhaar validations
 - Alert & Notifications
- Benefit to the Back-Office Users / Managers
 - Single User Credential can access multiple Applications
 - Integrated Dashboard
 - Alert and Notification and Pendency Lists
 - Integrated Management Information System

• Benefit to the Government Department / Sub Department / Agencies

- Provide another Gateway to the Citizens by improving accessibility of the services
- Avoid duplication
- Standardize the Authentication process across all applications / services of all Government Departments / Agencies
- Single User Credential can access multiple Applications
- Integrated Dashboard
- Alert and Notification and Pendency Lists
- Integrated Management Information System

3. The Government after careful examination of the proposal of the Commissioner of e-Governance and Chief Executive Officer, Tamil Nadu e-Governance Agency hereby accord administrative approval of Rs. 9,68,50,000/- (Rupees nine crore sixty eight lakh and fifty thousand only) towards the implementation of the Single Portal for Citizens and out of which, an amount of Rs. 50.00 lakh (Rupees fifty lakh only) provided for the year 2019-2020 and balance will be provided in the financial year 2020-2021.

4. The expenditure sanctioned in paragraph 3 above shall be debited to the following new head of account:

2852 Industries - 07 Telecommunication and Electronics Industries – 101 Telecommunications State's Expenditure – AL Single Portal for Citizens – 309. Grants in aid - 03 Grants for specific schemes”
IFHRMS (DPC 2852 07 101 AL 309 03)
Old (DPC 2852 07 101 AL 0932)

5. The Principal Secretary to Government, Information Technology Department is the Estimating, Reconciling and Controlling Authority for the above new Head of Account.

6. The Pay and Accounts Officer/Treasury Officer are directed to open a new Head of account.

7. The Section Officer (Bills), Information Technology Department is authorized to draw and disburse the amount sanctioned in paragraph 3 above to the Commissioner of e-Governance and Chief Executive Officer, Tamil Nadu e-Governance Agency through Electronics Clearing System (ECS).

8. The Commissioner of e-Governance and Chief Executive Officer, Tamil Nadu e-Governance Agency is directed to send the physical and financial progress report of the project every month to the Additional Chief Secretary to Government, Information Technology Department along with the details of expenditure and Utilisation Certificate.

9. The expenditure sanctioned in paragraph 3 above shall constitute an item of "New Service" and the approval of the Legislature shall be obtained in due course of time by an inclusion in the Supplementary Estimates for the year 2019-2020. Pending approval of the Legislature, the expenditure will be initially met by drawl of an advance from the Contingency Fund. The Section Officer (Bills), Information Technology Department is directed to apply for sanction of the same as advance from the Contingency Fund to Finance (BG.I) Department directly in Form "A" appended to the Contingency Fund Rules, 1963 along with a copy of this order. Orders for sanction of an advance from the Contingency Fund will be issued from Finance (BG.I) Department. The Joint Secretary to Government, Information Technology Department (OP) is directed to include this item of expenditure while sending the budget proposal for FMA 2019-2020 and also send necessary draft explanatory notes for inclusion of this expenditure in the Final Supplementary Estimates for the year 2019-2020 at appropriate time without fail.

10. This order issues with the concurrence of Finance Industries) Department vide its U.O. No.11484/Fin(Ind.)/2020, dated 13.3.2020 and Additional Sanction Ledger No.3206 (Three thousand two hundred and six).

(By Order of the Governor)

HANS RAJ VERMA
Additional Chief Secretary to Government (FAC)

To

The Commissioner of e-Governance / Chief Executive Officer,
Tamil Nadu e-Governance Agency, Chennai-2

The Pay and Accounts Office, Secretariat, Chennai-9 (2 Copies)

The Accountant General, Chennai-9/18

The Section Officer (Bills), Information Technology Department, Secretariat, Chennai-9

The Resident Audit Officer, Secretariat, Chennai-9

Copy To:

The O/o. Hon'ble Chief Minister, Secretariat, Chennai-9

The O/o. Hon'ble Deputy Chief Minister, Secretariat, Chennai-9

The Special Personal Assistant to Hon'ble Minister (Revenue and Disaster Management and Information Technology), Secretariat, Chennai-9

The Finance(BG.I/BG.II/IND) Department, Secretariat, Chennai-9

The Special Programme Implementation Department, Secretariat, Chennai-9

The Principal Private Secretary to Additional Chief Secretary (FAC),

Information Technology Department, Secretariat, Chennai-9

The Content Creator(CMS)/ Moderator (CMS) /

Nodal Officer (CMS), Information Technology Department, Secretariat, Chennai-9.

[With a request to upload the G.O in the Government website]

Sf/Sc

// Forwarded / By Order //

HRS
18/3/2020
Section Officer

18/3/2020